

From: AP [mailto:*redacted*]
Sent: 02 October 2019 16:47
To: Stephen Saunders <SSaunders@eastdevon.gov.uk>
Subject: RE: taxi tariffs

Hi to whom it may concern east Devon District Council. I'm a small taxi business employing 4 people. I would like to give you some idea of a running cost of a small business as I believe you are out of touch that is just my thoughts. We have not had a pay rise on fares since 2012. In the past when we've had fare increases it's always included tariff one two and three not just tariff one. 1 car can do 4 jobs in an hour in town at £5 each average that makes it £20 an hour. Paying the driver minimum wage of £8.30 an hour plus PAYE pension and paying the Taxman.

Our insurance for 4 vehicles is £9,400 a year plus east Devon District council's licensing fees and fuel and servicing. Also I would like to explain in Honiton we can do one job from a to f and then I have to go from F back to a and then from a to y which causes a lot of dead mileage not like the bigger towns and cities where they pick up drop off pick up drop off . One small service at my local garage on a vehicle was £223 and 9 pence labour is £47 an hour plus VAT seems a vehicle can only earn £20 an hour sums do not add up.

Feedback from my customers are asking is there any possibility of the taxi rank being moved to lace walk behind the bus stop as OAPs they say they would like somewhere to sit and stand in the dry when waiting for taxis also holidaymakers find it hard to find a taxi rank as they can't see the markings on the road because they are not driving is there any possibility to have signs ie like a bus stop sign and also a little sign with all local taxi numbers on as holidaymakers and visitors to the town do not know local telephone numbers for taxis. Thank you.
(*Contact details redacted*)