

East Devon District Council

Taxi Rank Consultation

Comments and Responses

Consultation period: 24.11.2023 to 08.01.2024



Report of Taxi Rank Consultation Comments

The table below shows the responses to the recent taxi rank consultation.

Representee	Comments
Axminster taxi driver	I have spoken to the owner of the Lyme Street Car Park, apparently he is open to the suggestion of having two bays allocated for taxis. Please can you look into this as I believe it would greatly help.
Exmouth taxi driver	As an exmouth taxi driver I fully object to the proposal for Victoria road, to replace even part of it with a permanent disabled space would cause chaos down there as there is a bus stop opposite where coaches drop off and park for quite a while so if there was a car parked there too no one would be able to get around the corner by tsb and garner's, at least with it being a taxi rank overflow it is normally clear and on the occasions that there are taxis there they will move if there's a bus there, if there's a disabled car parked there you'd have to try and find the driver to move the car
Budleigh Salterton taxi driver	On the subject of taxi ranks, our smaller Exmouth one on imperial road (outside Capels) always has cars parked on which makes it difficult to pick up most of the time - is there anyone to report this too etc? I often use this one when the main big rank is on overflow.
Sidmouth taxi driver	I would like to record my objection to removing the Rank in Ottery St Mary.
Exmouth taxi driver	In my opinion, the proposal of a time limited disabled space would be better situated at the front of the Taxi rank as no taxis use either position 1 or 2. The first position used would be position 3 as it is parallel to the walk down from Rolle Street, therefore leaving 1 & 2 empty.
Local authority	I understand that any alterations to taxi ranks need to be processed by East Devon District Council, though if the wish is to provide additional parking they would need to liaise with us the default underlying restriction here is 'No Waiting at Any Time' which should be replaced by an extension of the 'Limited Waiting Mon-Sat 9am-6pm 1 Hour No Return Within 2 Hours'
Local authority	Please see below an email received regarding the change of a taxi rank in Mill Street, Ottery St Mary to parking spaces (in the row above, in this table). Would this be possible? I have received a further email from another resident asking for the loading bay in Mill Street to also be changed to parking spaces as the Cost Cutter shop no longer exists.
East Devon Taxi Association.	Ref :Proposed Disabled Badge Holders Only space on the Victoria Road Taxi Rank. In my opinion this would disrupt the natural flow of the Taxi rank. A.j's Taxis on average have Ten cars out during the day and if none of these cars were on a job would fill the Taxi rank and overflow on Victoria road even without any other firms wanting to get on it. I think a better idea would be to use the first space of the taxi rank on The Strand (outside Spoken). His space is never used by Taxi drivers and would not stop the flow of taxis. The reason this space is never used is because if we wait there 9 times out of ten the taxi behind will get a passenger before you because if the public are walking across the Strand to the taxi rank (along the side of Spoken) they ignore the first taxi because it is almost out of sight and jump in the second one which is in the line of sight. This space is often used by cars dropping off and vans doing deliveries never by Taxis. Supporting photos below:

