

Streetscene Service Plan Key Service Objectives for 2023/24

See our website for the full [Streetscene service plan](#)

3.1 Service priorities we will deliver in 2023/24 which support the Council Plan Priorities; the Poverty Action Plan and Health & Wellbeing. (Carbon reduction activities see section 5 below)	Financial/ corporate resource	Lead Officers
<p>1. Support the Property, Place and Prosperity team to complete the delivery of the public toilet review as agreed at Cabinet to include:</p> <ol style="list-style-type: none"> 1. Delivery of refurbished Category A sites with paid access. 2. Transfers of Cat B & C sites for alternative uses, favouring community use which incorporates a publically accessible toilet. 3. Staffing changes related to final transfers and contracts of operation with others once known. 	<p>£204k saving general fund £200k income from paid access once fully implemented</p>	<p>Assistant Director(s) – Property, Place & Prosperity & Streetscene</p>
<p>2. Health & Wellbeing events</p> <ul style="list-style-type: none"> – Hold 2 annual health and wellbeing events in our parks and aim to issue a fitness licence for each major town in the district. – Work in partnership with Wild East Devon and Thelma Hulbert Gallery to develop a community art trail across EDDC greenspaces – Set up a further 2 Friends of Groups; in our green flag parks to gain greater community input and offer opportunities for volunteering, learning and activity. 	<p>General fund</p>	<p>Operations Manager / Events Officer Green Space Development Officer</p>
Streetscene Operations		
<p>3. Council Promise - Continue to deliver high quality street cleansing and grounds maintenance services that meet residents’ expectations.</p>	<p>General fund</p>	<p>Assistant Director - Streetscene /</p>

<ul style="list-style-type: none"> - Monitor quality standards through quarterly inspections (using Keep Britain Tidy Local Environmental Quality Index and Code of Practice for Litter) and produce improvement reports carried out by our Deputy Operations Manager. The reports will show improvements and standards over the 12 calendar months and will be graded on a traffic light system for the 6 geographical areas. - Set up an improved KPI to monitor this. 		<p>StreetScene Operations Manager /</p> <p>Deputy Operations Manager</p>
<p>4. On-street Recycling</p> <ul style="list-style-type: none"> - Carry out an audit of waste and on-street recycling provision across the district, producing a recommendation report, outlining appropriate and sustainable binrastructure for the future. The target of the report will be to uplift on-street recycling by 5% and ensure the right waste provision district wide. - Monitor DRS from Environment Act and assess how to adapt our service provision. - Link to development project for review of bin charges and operating model for cleansing/binrastructure. 	<p>General fund</p>	<p>StreetScene Operations Manager</p>
<p>5. Seaside Awards and Blue Flag – Apply for Blue Flag retention at Exmouth, Seaton and Sidmouth in 2023 and Seaside awards for Exmouth, Sidmouth, Seaton, Beer and Budleigh.</p> <p>Look to expand disability track matting at another beach in East Devon subject to successful completion of current pilot and partnership funding from another town council.</p> <ul style="list-style-type: none"> - Review if Lifeguards are needed at other beaches as water user numbers grow. - Support EH work on bathing water quality and season length and scrutiny of SWW. 	<p>General fund</p>	<p>Beach Safety Officer /</p> <p>Deputy Operations Manager</p>

<p>6. Work to retain Green Flags at Connaught Gardens Sidmouth, Manor Gardens Exmouth and Seafeld Gardens Seaton.</p> <ul style="list-style-type: none"> • Improve the management plan and apply for a parks award at The Glen, Honiton working towards Green Flag award status in the future. • Improve the management plan and apply for a parks award at Phear Park, Exmouth working towards Green Flag award status in the future. 	<p>General fund</p>	<p>Horticulture Technical Officer / Green Spaces Development Officer</p>
<p>7. Carry out a review of beach hut provision in conjunction with Place, Assets & Prosperity with a view to expanding our offering over several of our sites subject to planning constraints and flood risk assessment outcomes.</p>	<p>General fund</p>	<p>Office Manager Operations Manager</p>
<p>Recycling & Waste</p>	<p>Financial/ corporate resource</p>	<p>Lead Officers</p>
<p>8. Continue work to maintain and build on a recycling rate of 61%, aiming for 62%, striving to reach top 5 Local Authorities in England for recycling (currently no. 6).</p> <p>Continue participation initiatives and provide advice and education to help our residents reduce waste; Reduce, Refill, Reuse & initiatives and advice on plastic reduction, along with carbon reduction measures.</p>	<p>General Fund & MTFP growth areas</p>	<p>Recycling & Waste Contract Manager / Assistant Director - StreetScene</p>
<p>9. Recycling & Waste Collection service contract renewal and options appraisal – following mobilisation of phase 2 of the growth zone/bridging solution, and extension of the contract until 2026, start preparing for contract expiry through an options appraisal and workshops on the future shape of the service and delivery model to include:</p> <ul style="list-style-type: none"> - Team size and shape needed for delivering an improved service to over 73k+ properties. Planning for reaching 70% recycling rate by 2030. 	<p>General fund uplift likely from next service contract.</p> <p>Capital fleet costs of circa £15m for EV fleet alternatives plus £multi million investment in depot required.</p>	<p>Assistant Director – StreetScene / Recycling & Waste Contract Manager</p>

<ul style="list-style-type: none"> - Commissioning options for new recycling and waste contract – inc. Member workshops. - Option review – SWOT of various models, insourcing/LATCo. vs continuing with contract and Integrated Devon considerations/timing. - Environment Act changes (DRS, EPR, consistency) – when, adaptation and service change and impacts for contract review. - Decarbonisation and greening of operation – depot requirements and investment and overlay with other changes. - Environmental ethics, circular economy and improvements - Procurement timeline for new contract – considerations and steps required (when, OJEU, procurement style, bidders day etc). - Governance, reporting timeline. 		
<p>10. Green Waste</p> <ol style="list-style-type: none"> 1. Achieve target of 19,250 green waste bins, helping improve our recycling rate and capture of green waste (removing from residual stream) in 2022/23. 2. Deliver a profit of £215k to help offset the costs of the recycling & waste service (depends on crew requirement). 	£215k profit	Recycling & Waste Contract Manager
Engineers		
<p>11. Asset inspections</p> <p>Continue annual inspections of high priority sites, bridges and coastal defences.</p> <ol style="list-style-type: none"> 1. Review ownership information in emap to capture all sites linking with Operations. 2. Refresh the protocol and review parameters of original protocol and include public realm not previously inspected. 	General fund	Engineering Assistant

<p>3. Embed use of PSS live for inspections and workflow of defect repairs/budget from this.</p>		
<p>12. Budleigh Salterton Beach Management Plan Begin planning for production of a Budleigh BMP. Due to land ownership and erosion risk with numbers of properties affected it is unlikely that a Beach Management Scheme will result, but we need to investigate this.</p>	<p>Special item for scoping, may lead to capital bid.</p>	<p>Engineering Projects Manager</p>
<p>13. Exmouth Beach Management Plan review</p> <ol style="list-style-type: none"> 1. Continue to review project through Exmouth BMP a steering group which is now constituted. 2. Procure consultant based on scope and report on outcomes and feasible options leading to future capital bid. 	<p>Capital project £150k</p>	<p>Engineering Projects Manager</p>
<p>14. Various car parks maintenance projects, existing and new capital bids:</p> <ol style="list-style-type: none"> a. Works tendered to install vehicle trespass measures at Imperial Rec Exmouth. b. Resurface Lyme Kiln car park – Budleigh Salterton. c. Beer cliff top car park access road. d. Resurface Mill St – Sidmouth. e. Extend Seaton Jurassic car park to create additional bays and reduce Streetscene grounds maintenance. Ensure compatibility with wider area. f. Various Car Park relining of spaces. g. Foxholes Resurfacing. <p>Use of lower carbon construction whenever possible.</p>	<p>Capital projects</p>	<p>Project Engineer</p>
<p>15. Play area replacements</p>	<p>Capital projects</p>	<p>Project Engineer - Play</p>

<p>Capital replacement of play areas (existing and new bids) which have reached the end of their service life at well used sites on EDDC land and continue the important provision of high quality, free to use play which encourages Health & Wellbeing in our communities and is an important asset for many.</p> <p>Play areas:</p> <ol style="list-style-type: none"> 1. Lime Kiln – Budleigh Salterton – *New bid 2. Liverton Copse – Exmouth 3. Jerrard Close – Honiton 4. Pale Gate Close – Honiton 5. Baker Close – Sidmouth 6. The Crescent, Exmouth 7. Greenway Lane, Budleigh Salterton 8. Butts Close, Honiton 9. Millwey, Axminster – s106 funded project 10. Whitebridges, Honiton *New bid 11. Willow Walk, Honiton *New Bid 12. Jubilee Play Area Beer 13. North Steet Allotment, Axminster 14. Land of Canaan Play Area, Ottery St Mary <p>Parks:</p> <p>Brixington Open Space Enhancement</p>		
<p>16. Various capital asset maintenance projects details as IPPD:</p> <ol style="list-style-type: none"> a. Exmouth plantation cliff stabilisation and safety works b. Greenway bridge, Budleigh – redesign c. Willow Walk bridge, Honiton – extensive repair to deck or replacement d. Blackmore Gardens Maintenance e. Exmouth Seawall Repairs 	<p>Capital projects</p>	<p>Project Engineer</p>

<ul style="list-style-type: none"> f. Rewilding Plantation Walk g. Vehicle trespassing prevention measures in Sidford, Honiton and Exmouth h. Budleigh Salterton Steamer Steps, handrail replacement and steps resurface. i. Connaught Gardens Sidmouth, Pergola replacement j. Replace/repair railings at The Beacon, Exmouth k. Various footpath resurfacing works l. Various seawall resurfacing works m. Replace Ottery St Mary Mill Leat Sluice Structure n. Sidmouth Connaught Cliffs works o. Seaton Beer and River Sid Cliff works p. Camperdown Depot resurfacing 		
<p>17. Woodbury St Swithun's wall</p> <p>Works tendered and contract awarded to rebuild boundary retaining wall at St Swithun's church, Woodbury. Project delayed due to Conservation consent.</p>	Capital project	Project Engineer
<p>18. Littleham Brook Outfall repair</p> <p>Essential replacement of the outfall pipe which has become exposed and damaged beyond repair, due to the lowering of the beach. Plan is for a design and build replacement to be constructed avoiding summer season.</p> <p>Sept 2023 delivery earliest, but potentially March 2024</p>	Capital project	Project Engineer
<p>19. Bapton Valley Cycle Route</p> <p>Continue to assist Exmouth Town Council with the design, procurement and project management of the Bapton Valley cycle route.</p>	General fund	Project Engineer
<p>20. Skate Park Improvements</p>	Capital project and match funding	Project Engineer - Play

<p>Exmouth Skatepark: Following the successful extension of the skatepark, to increase its usable safe hours, lighting is to be installed with match funding from ETC.</p>		
<p>Events</p>		
<p>21. Continue to build our events programme sensitively according to the adopted Events Strategy and Policy, maximising community opportunities for Health & Wellbeing, increasing income from our assets to help offset their cost. Whilst minimising the carbon impact of events and ensuring single use plastics are not used in events on our land and all events take into consideration measures to reduce environmental impacts.</p> <ol style="list-style-type: none"> 1. Work with Strata on the bookings software project to improve customer experience and ease of managing event bookings. 2. Achieve event income target of £60k in 2023/24, strive for 70k p.a. 2024/25. 3. Work with external companies to facilitate outdoor theatres in our flagship parks 4. Review the feasibility of hosting an EDDC Christmas fair in partnership with ETC in December 2023 5. Increase our wedding bookings in line with our events strategy. 6. Update Our 2020-22 events strategy 7. Produce an Events marketing brochure and publicise 8. Grow use of our land for hosting events and improve our income in line with MTFP, £80k growth on base budget over five years. 9. Tender, manage and support the Queens Drive Space traders, events and fitness space 10. Successfully facilitate the Exmouth Big Wheel for the 2023 summer season 	<p>General fund Income target £60k plus £20k QDS</p>	<p>Events Officer / Operations Manager</p>

<p>11. Continue to promote EDDC events through our social media channels, increasing our audiences and following with a view to raising the profile and income of the service.</p> <p>12. Successfully facilitate the delivery the following flagship events;</p> <ul style="list-style-type: none"> • Live in Devon • Sidmouth Jazz and Blues Festival • Exmouth Festival • Rain or Shine Outdoor Theatre at Manor and Blackmore gardens • Exmouth Beach rugby tournament • Further 4 Weddings @ Connaught gardens • Christmas @ Connaught gardens <p>13. Review full costs and benefits of hosting events against income to ensure delivery of net gain for the community and financially.</p>		
Streetscene Operations		
<p>22. Health & Safety and StreetScene standards – continue focus on improving management of H&S, ensuring we are thinking Safety First. Undertake regular quality standard and improvement audits for continuous improvement.</p> <ul style="list-style-type: none"> • Continue monitoring and delivery H&S training against the matrix, recording delivery accurately. • Continue regular H&S team meetings to track issues and update delivery plan. • Continuous review new SSOW and undertake compliance inspections • Demo a health and safety management system to assess viability, with a view to digitising health and safety management and sharing resources with neighbouring authorities. 	General fund	Assistant Director and All staff Operations Manager / Deputy Operations Manager

<ul style="list-style-type: none"> Conduct quarterly safety walks – management team. 		
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3.2 Service development / project * (this will be monitored in SPAR)

StreetScene & Council wide		
3.2 Service development / project * (this will be monitored in SPAR)	Expected outcome	Resources required
<p>1. Renewable technology for Council vehicle fleet.</p>	Green fleet and carbon reduction	General fund and capital budget
<p>Link to Council Plan priorities</p>	<p>A greener East Devon / Carbon Reduction</p>	
Milestones	Due date	Lead officer
<p>A) Fleet Decarbonisation plan - Complete an electric/renewable energy fleet plan including consideration of charging points and staff payments.</p> <p>Include options for changing from ICE vehicles to renewables on larger fleet such as mechanical sweepers, 3.5 tonne and recycling & waste fleet.</p> <p>Work will need to include considerations around green travel, home charging, salary sacrifice and cultural use of vehicles – pool cars bookable</p>	23/24 ongoing	<p>Fleet & Equipment Manager</p> <p>Assistant Director - StreetScene</p>

system, rather than department specific within fleet plan and green travel plan.		
B) Having reached 33% EV fleet in StreetScene, analyse potential for further transition targeting 50% by 2024	24/25	Fleet & Equipment Manager
C) Trial at least 1 electric 3.5 tonne tipper vehicle to test range limitations and carrying capacity, with further 3.5tonne vehicles switched to electric in 2023/24	23/24	Fleet & Equipment Manager Operations Manager
D) Plan charging infrastructure requirements for operations across the district in collaboration with EV charging strategy work from Climate Change Officer and Car Parks Manager, including future stage 2 expansion for 3.5 tonne fleet.	23/24	Fleet & Equipment Manager Assistant Director - StreetScene
E) Longer term planning/technology appraisal for Recycling & Refuse fleet renewal in 2026, to include investigations of depot infrastructure requirements.	23-26	Assistant Director - StreetScene Recycling & Waste Manager Fleet & Equipment Manager
F) EV Strategy – support and input into working group to bring forward this piece of work, being led by Assistant Director – Environmental Health & Climate Change Officer.	TBC	Fleet & Equipment Manager

StreetScene & Council wide		
Service development / project * (this will be monitored in SPAR)	Expected outcome	Resources required
2. Input into work of Place, Assets and Commercialisation team to undertake a review of depot provision to ensure facilities are in the best locations, incorporate renewable energy, efficiency measures, infrastructure to unlock further service decarbonisation and specifications which are fit for future service provision. Identify high level costed options. To be Project Managed through PAC but with StreetScene and others on Project Group.	High level costed options available to enable informed decisions	Officer & Consultants
Link to Council Plan priorities	A greener East Devon / Carbon Reduction	
Milestones	Due date	Lead officer
A) Agree scope of project – 1) what sites and services to be included, and 2) what outputs to be achieved to incorporate energy efficiency, renewable resources, infrastructure to unlock further fleet decarbonisation and at a minimum cover Ops depots at Manstone and Camperdown, along with Greendale Recycling & Waste site.	May 2023	Project Manager – Place & Prosperity
B) Identify and document future service needs	May 2023	Project Manager – Place & Prosperity
C) Baseline Study – Review of existing sites to include a) market value and marketability, b) running costs, c) sustainability potential, d) investment requirements (costs) and suitability for making fit-for-purpose, along with potential re-use of sites.	July 2023	Project Manager – Place & Prosperity
D) Identify alternative opportunity sites with high level indicative costings that satisfy service needs	November 2023	Project Manager – Place & Prosperity

E) Decision made on next steps (SMT and Cabinet)	March 2024	Project Manager – Place & Prosperity
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StreetScene Operations		
Service development / project * (this will be monitored in SPAR)	Expected outcome	Resources required
3. Electric alternatives to ICE equipment (strimmers, blowers, hedge cutters)		
Link to Council Plan priorities	A greener East Devon / Carbon Reduction	
Milestones	Due date	Lead officer
A) Reviewing annual tender requirement for strimmer/blower and powered hand tool replacements and switch more to electric hand tools, removing internal combustion engine (ICE) tools to target an increase proportion of 30% from internal combustion engine (ICE). Continue annually.	2023/24 financial year	Fleet & Equipment Manager Operations Manager
B) Continue to review technology for other items such as ride on mowers, pedestrian mowers, compact tractors and plan for further electric substitutions, so that much of this equipment is electric by 2024, completing a schedule for the conversion.	2024	Fleet & Equipment Manager Operations Manager
C) Show the environmental and HAV benefits of switching (links to section 7 – carbon reduction metrics). - Include delivery of onboard charging in vehicles	2023/24	Fleet & Equipment Manager Operations Manager

Recycling & Waste		
Service development / project * (this will be monitored in SPAR)	Expected outcome	Resources required
3. Environmental ethics – Reduce, Re-use & Recycle		
Link to Council Plan priorities	A greener East Devon / Carbon Reduction	
Milestones	Due date	Lead officer
A) Bridging Solution Phase 2 – implement the full solution to ensure we can continue to collect reliably from a growing property base	Mid 2023	Recycling & Waste Contract Manager
B) Green waste round re-balancing – re-organise green waste collection rounds to balance workload between existing crews to maintain reliability of collections	Autumn 20233	Recycling & Waste Contract Manager
C) Retain >60% recycling and composting rate and top 10 position in English Authorities with active social media campaigns, and improved website presence and digital communications.	March 2024	Recycling & Waste Contract Manager
D) Identify and remove 5,000 litres of unauthorised waste capacity to continue to support our restricted capacity waste collection system	March 2024	Recycling & Waste Contract Manager
E) Report to Board following an improvement subgroup looking into the environmental ethics of hard to recycle items and what further steps can be taken to ensure accurate information and morally responsible end processors. F) Investigate ways to improve the sustainability and reduce carbon impact of the service alongside the commissioning workshops for contract renewal in 2026.	March 2023	Recycling & Waste Contract Manager

Recycling & Waste		
Service development / project * (this will be monitored in SPAR)	Expected outcome	Resources required

<p>4. Prepare for Environment Act changes – extended producer responsibility, Deposit Return Scheme and Consistent Recycling Collection requirements.</p>	<p>Adaptation of service following new legislation and payment arrangements</p>	<p>General fund & MTFP growth. Addition of 1 FTE team member linked to this.</p>
<p>Link to Council Plan priorities</p>	<p>A greener East Devon / Carbon Reduction</p>	
<p>Milestones</p>	<p>Due date</p>	<p>Lead officer</p>
<p>A) Continue to participate in DEFRA forums for the preparation of Extended Producer Responsibility implementation. EPR to commence in April 2024. Review the implications of the Effective & Efficient Guidance when published by DEFRA in Summer 2023 and report to the Partnership Board and Cabinet/Council.</p>	<p>Summer 2023</p>	<p>Recycling & Waste Contract Manager / Assistant Director - StreetScene</p>
<p>B) Continue to participate in DEFRA forums for the development of DRS and Consistency in Collections. Implementation dates and design of the schemes is still to be released by DEFRA. Release of these details is expected in early 2023. Report to the Partnership Board and Cabinet/Council.</p>	<p>March 2024</p>	<p>Recycling & Waste Contract Manager</p>
<p>C) Plan and deliver the required changes within the service to meet the new requirements of the Environment Act following release of the Effectiveness and Efficiency requirements in Summer 2023</p> <p>- Adapt service reporting and finance claims to meet requirements of Scheme Administrator. EPR Scheme Administrator to be appointed in Spring 2023, all qualifying producers to submit data to Scheme Administrator from March 2023, EPR to come into force in April 2024 working on modelled costs for Year 1 i.e. 2024/2025.</p>	<p>Q4 2023/24 TBC</p>	<p>Recycling & Waste Contract Manager / Assistant Director - StreetScene</p>

<ul style="list-style-type: none"> - DEFRA consultation responses for DRS and Consistency still to be issued at December 2022. Once these are published, we will enter into the planning processes established by DEFRA for these new regulations. - Consistency in Collections is likely to include addition of plastic film before 2027. Key changes to service 2023, expected all changes in place by 2024/25. Clarification on implementation date required. 		
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StreetScene Operations		
Service development / project * (this will be monitored in SPAR)	Expected outcome	Resources required
<p>5. Improve our sustainable management of green spaced / re-naturing. Building on our adopted Green Space Plan Natural Green Space Policies 1 and Nature Recovery Network approach.</p>	<p>Help protect the environment, improve biodiversity, linked nature recovery areas, and meet Climate Change Action Plan aims</p>	<p>Green spaces team General fund budget Strata design for signage and website</p>
Link to Council Plan priorities	A greener East Devon	
Milestones	Due date	Lead officer
<p>A) Complete mapping of areas for wildflower meadows and habitat, a communications programme around this and schedule seeding and maintenance to enhance their features.</p>	<p>2024</p>	<p>Operations Manager / Horticulture Technical Officer / Green Spaces Development Officer</p>

<p>B) Produce a formal re-naturing strategy that outlines our approach to nature recovery to better inform and educate the wider communities, and to guide our management practices.</p> <ul style="list-style-type: none"> - Set up a Nature Recovery Network working group with Countryside, Housing, and other stakeholders to apply the strategy across East Devon and report to Cabinet for adoption. Include 1-2-3 on tree replacement and a planting plan linked to Tree Strategy being produced by Countryside. 	2023	Operations Manager / Horticulture Technical Officer / Green Spaces Development Officer
<p>C) Continue embedding the change to perennial schemes which are more sustainable and better for pollinators, including reviews of landscape design of our sites and communication, improving habitat for wildlife and biodiversity and set up a monitoring system to measure the improvement.</p>	Ongoing – Spring/Summer 2023	Green Spaces Development Officer / Horticultural Technical Officer
<p>D) Prioritise the joining up of natural green space, to improve connectivity for species; support the development of Nature Recovery Networks to protect and restore wildlife and provide opportunities to re-introduce species.</p>	2023/24	Green Spaces Development Officer / Horticultural Technical Officer
<p>E) Work with the Devon Emergency Tree Fund to plan and deliver the planting of 2000 trees.</p> <ul style="list-style-type: none"> - Review of suitable sites for woodland planting across StreetScene managed areas, communicating plans with Cllrs and town/parish councils. - Phased planting of around 2000 trees through 2023 and 2024 	2023 & 2024	Operations Manager

<ul style="list-style-type: none"> - Work with Countryside as part of the Tree Strategy production to explore woodland creation opportunities (as opposed to planting schemes) on a bigger landscape scale that achieve significant carbon sequestration benefits. 		
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StreetScene Operations		
Service development / project * (this will be monitored in SPAR)	Expected outcome	Resources required
<p>6. Review of the HRA grounds maintenance contract with Housing. The current SLA is very outdated and works carried out are estimated to be undervalued.</p> <p>Potential of moving more actual cost from the general fund to the HRA subject to agreements but also the need to review delivery model and market testing.</p> <p>Include review of building cleaning contract.</p>	Improved understanding of scope of works and proper value.	Projects Officer
Link to Council Plan priorities	A greener East Devon	
Milestones	Due date	Lead officer
A) Set up scoping panel with HRB	Spring 2023	Projects Officer
B) Complete review of works schedule, bill of quantity and SLA	2023	Projects Officer
C) Agree new SLA and works cost or next steps with HRB	Autumn 2023	Projects Officer / Operations Manager

StreetScene Operations		
Service development / project * (this will be monitored in SPAR)	Expected outcome	Resources required
<p>7. Review of the collection model for street litter bins and dog waste bins and the charges made to Town & Parish Councils across the authority to bring about a more equitable scheme of charges for such services, which covers the cost of delivery.</p> <p>Options appraisal of delivery models to include as is and LATCo. Along with incorporation of dog bin collection.</p> <p>Following questions to Council in April 2021 from Cranbrook Town Council highlighting the different charges made for different types of street litter bin and dog waste bin depending on location across our district, this review seeks to appraise the various models of collection and charges made to provide a clearer and more equitable charging schedule across the district where we provide such services. Due to workloads and the various methods of collection, depot locations, in-sourced and out-sourced operations splits, this will need to be a complete review which considers all the factors.</p>	<p>An options appraisal of the possible models of operating street cleansing/bin collection services to allow an equitable charge to service users, but also ensure fit for future and adaptability is built in and efficiency is tested.</p>	<p>Projects Officer / Operations Manager / Assistant Director - StreetScene</p>
Link to Council Plan priorities	A greener East Devon	
Milestones	Due date	Lead officer
A) Scope the review with Officers and Portfolio Holder	Spring 2023	Projects Officer
B) Complete review of methods of operation, SWOT analysis and review of alternatives along with costs.	Autumn 2023	Projects Officer

C) Report to Cabinet on outcomes	Spring 2024	Projects Officer / Operations Manager
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StreetScene Operations		
Service development / project * (this will be monitored in SPAR)	Expected outcome	Resources required
7. Beach Amenity Development Plan	Improved management of our beach (blue) assets	Beach Safety officer, Communications. Leading to some revenue investment.
Link to Council Plan priorities	Health and wellbeing	
Milestones	Due date	Lead officer
A) Complete the draft amenity plan to detail how we can better manage our beach amenity asset and how we can improve it for the future; incorporating health & wellbeing opportunities, carbon reduction and links to the culture and tourism strategies and the Green Space Plan Beach & Foreshore policies 1-8, and Beach Management Plans (where appropriate).	April 23	Beach Safety Officer / Deputy Operations Manager
B) Work up the draft with colleagues in Countryside, Culture and Place, Assets and Commercialisation, along with relevant Portfolio Holders to ensure links and synergies across this, the Culture Strategy and Tourism Strategy. Taking a report through Cabinet.	Summer 2023	Beach Safety Officer / Deputy Operations Manager

Engineers		
Service development / project * (this will be monitored in SPAR)	Expected outcome	Resources required

8. Play Strategy linked to our adopted Green Space Plan to improve outdated sites, ensure appropriate provision, introduce play space and 'play along the way' micro parks.	Adopted Play Strategy setting out importance and funding expectations	General fund & Capital
Link to Council Plan priorities	Better homes and communities Health and wellbeing	
Milestones	Due date	Lead officer
A) The final draft of the strategy has been prepared with the Portfolio Holder and principles from its' 'fairer play' section were used in the Axminster skatepark pathfinder project. - A report to Cabinet is now required for adoption of the strategy.	Spring 2023	Engineering Projects Manager / Projects Engineer Play

Engineers		
Service development / project * (this will be monitored in SPAR)	Expected outcome	Resources required
9. Sidmouth & East Beach Management Plan Scheme - Plan and deliver the Sidmouth & East Beach Management Scheme (based on the alternative preferred (or hybrid) working option as agreed following the pause process.	Improved coastal defence and coastal flood protection for Sidmouth	Capital budget
Link to Council Plan priorities	A Greener East Devon Better homes and communities	
Milestones	Due date	Lead officer
A) Early 2023 – Finalise the scope for the detailed design, following EA approval of the outline business case and Cabinet approval for next steps (Jan 22).	Early 2023	Engineering Projects Manager / Assistant Director - StreetScene

B) Appoint an engineering consultant to manage the detailed design process and prepare for construction.	Summer 2023	Engineering Projects Manager / Assistant Director - StreetScene
C) Detailed design period including public consultation and communications on the detailed design, a planning application, consenting and MMO process. - Including refining design alongside this including modelling to refine design and requirement of splash defence.	Summer 2023 – Autumn 2024	Engineering Projects Manager
D) Procure and appoint a contractor to build the scheme.	Autumn 2024 – Early 2025	Engineering Projects Manager / Assistant Director - StreetScene
E) Begin Constuction	Spring/Summer 2025	Engineering Projects Manager

Engineers		
Service development / project * (this will be monitored in SPAR)	Expected outcome	Resources required
10. Feniton Flood Alleviation Scheme	Improved flood protection to properties in Feniton	Capital budget
Link to Council Plan priorities		
Milestones	Due date	Lead officer

A) Review scope of works for phase 4 and update design	Jan 2023	Engineering Projects Manager / Assistant Director - StreetScene
B) Procure a design and build contractor to deliver Phase 4 of the scheme.	Spring 2023	
C) Deliver phase 4 to complete the Feniton flood alleviation scheme.	2023/24	

Engineers		
Service development / project * (this will be monitored in SPAR)	Expected outcome	Resources required
11. Seaton Hole BMP	Improved flood protection to properties in Feniton	Capital budget
Link to Council Plan priorities		
Milestones	Due date	Lead officer
D) Tender contract for design and build for scheme	Jan 2023	Engineering Projects Manager / Assistant Director - StreetScene
E) Appoint design and build contractor	Summer 2023	
F) Complete design, planning and consents	Spring 2024	
G) Construction	2024	