

Prevention of Crime and Disorder

- CCTV covers all areas for the licensed premises including entry and exit points and the CCTV system records permanently.
- All equipment will have a constant and accurate time and date generation. All CCTV recordings will be maintained for a period of 14 days (offers on applications in excess of 14 days will be accepted).
- Viewable copies of CCTV recordings will be provided on request to the Police and local authority officers as soon as is reasonably practicable and in accordance with the Data Protection Act 2018 or a staff member from the premises who is conversant with the operation of the CCTV system, shall be on the premises at all times when the premises are open.
- All instances of crime and disorder will be reported to the Police as soon as reasonably practicable.
- If the CCTV system breaks down the Licensing Authority and the Police will be informed as soon as is reasonably practicable, the Licensing Authority and the Police will be informed when the faults are rectified and the system is fully operational.

Public Safety

- Alcohol and soft drinks in the Pool House Bar & Restaurant will be served in high quality polycarbonate glassware for customers consuming drinks in all external areas of the complex.
- A personal licence holder will be at the premises at all times when alcohol is being sold or regulated entertainment is being provided.
- We have conducted a suitable fire risk assessment at the premises and implemented the necessary control measures.
- Exit doors from the premises will be regularly checked to ensure they function satisfactorily.
- All fire doors are maintained unobstructed and will not be held open other than with approved devices.
- Upholstered seating is fire retardant and complies with current fire regulations.
- Furniture and temporary decorations are located so as not to obstruct exits, fire safety signs or firefighting equipment.
- Fire safety signs are adequately illuminated. Notices dealing the actions to be taken in the event of a fire will be prominently displayed and maintained in good condition. Access is provided for the emergency vehicles and kept clear at all times.
- Fire drill, emergency light testing will be conducted regularly and records kept to be available on request.
- The new swimming pool has been risk assessed and the relevant safety and cleaning checks will be conducted daily.
- When the swimming pool is not in use there is a retractable metal cover for the entire pool surface which can take the weight of a person.
- There are adequate arrangements within the entire premises for disabled guests.

- Adequate and appropriate first aid equipment is available in all areas of the premises.
- At least one trained First Aider will be on duty when the public are present in the premises.
- A full fire and security check of the premises is conducted and recorded by a Duty Manager 5 times over a 24 hour period.

The prevention of Public Nuisance

- Noise from the premises will be maintained at a level that will not be audible to any noise sensitive premises.
- Disposal of bottles into waste receptacles will not be permitted to take place between the hours of 23.00 and 07.00 to minimise disturbance to nearby premises.
- Ventilation and extract systems will be maintained so as to prevent noxious smells causing any nuisance to the public or nearby premises.
- The waste receptacle building and all waste bins will be kept clean and maintained so as to prevent noxious smells causing any nuisance to the public or nearby premises.
- The premises has a waste collection contract with a reputable local company.

The Protection of Children from Harm

- The premises operates a proof of age policy that has been agreed by the Police and Licensing Authority.
- All bar staff, supervisors and managers have been trained in the legality and procedure of alcohol sales prior to undertaking the sale of alcohol, training records will be kept and made available for inspection and copying to an authorised officer of a responsible authority on request.
- The documentation will extend back to a period of 3 years and will specify the time, date and details of the person both providing the training and receiving the training. There will be in place a written age verification policy in relation to the sale or supply of alcohol which will specify a challenge 21 proof of age requirement.
- This means that staff working at the premises must ask individuals who appear to be under the age of 21, attempting to purchase alcohol, to produce identification.
- The only acceptable identification documents will be the following: a photo driving licence, a passport, an identification card carrying the PASS hologram.
- Unless such identification is produced the sale of alcohol will be refused.
- This policy will include documented steps taken to prevent adults from purchasing alcohol for or on behalf of children under 18.