

APPENDIX E

Westpoint Exhibition Centre, Clyst St Mary, EX5 1DJ Responses to Notice of Hearing

Applicant

Starlight Concerts Live (Entertainment) Ltd	
Hearing Unnecessary	No
Attending	Yes – Nick Conrad, Managing Director
Supporting documents	None
Additional Information provided	At all our events we operate a resident telephone number, distributed to local residents. This number is a direct line to the event control unit. We can then address concerns and take mitigating actions. The current number is 0333 577 5414 however there is an unlikely chance this might change before summer. We have already distributed leaflets in the area giving notice of the event, and we will follow it up with another number including the confirmed local residents line. Please feel free to give this number to the complainant and my mobile number.

Responsible Authority

1.	Alice Gill – Environmental Health Officer – East Devon District Council Agreed position
Hearing Unnecessary	No
Attending	No – Agreed position reached with applicant.
Additional information provided	We have already submitted a representation with recommended conditions for noise levels which are in compliance with widely accepted criteria stated within the Code of Practice on Environmental Noise Control at Concerts. The applicant has agreed to comply with the conditions for the noise levels and I understand that these conditions have been added to the licence. Based on this, and the other measures to be put in place by the applicant, we are satisfied with the control measures in place to prevent public nuisance. We will therefore not be attending the Hearing on 09 February. However, if the Hearing is to go ahead, Ian Winter will be available in the morning to answer any specific questions that the Licensing Sub-Committee may have.

Interested Parties

1.	Mrs Susan Scott
Hearing Unnecessary	No
Attending	Unable to attend
Additional information provided	As discussed, the involvement of Environmental Health and the additional measures proposed gives me more reassurance on noise.

	<p>The Operating Schedule gives some reassurance but I would ask that</p> <ol style="list-style-type: none"> 1. the proposed traffic management plan ensures that attendees can leave quickly and quietly at 23:00 and not cause a disturbance 2. some provision is made for transport away from the venue for persons ejected from the site for inappropriate behaviour or under the influence of alcohol or drugs 3. the accessible number to provide contact during the event be provided to local residents. <p>I would be grateful if you could discuss the above with the applicant as regrettably, [REDACTED] [REDACTED] I will not be able to attend the hearing myself.</p> <p>If this means I have to withdraw the objection I understand.</p>
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2.	Mrs Colette McGarry
Hearing Unnecessary	Yes – representation WITHDRAWN
Attending	No
Additional information provided	<p>Subject to the comments below regarding the environmental health officers proposed additional measures, I am prepared to withdraw my representation - I have attached as requested the relevant letter confirming this.</p> <p>The proposed event appears to be in compliance with a planning consent 12/0698/FUL permitting three outdoor music events per calendar year at Westpoint, subject to conditions regarding noise levels, siting and timing.</p> <p>The conditions of the planning consent appear to vary slightly from the measures proposed by the environmental health officer regarding timings and permitted sound levels. Clearly as a local resident, it would be preferable that whichever options result in the least amount of noise nuisance over the shortest timespan are applied to the event.</p> <p>Finally we would ask that this event is monitored by EDDC - and ideally police - while in progress. Clearly agreed measures to control noise & other nuisance are worthless if not complied with / enforced, and the proposed event (“... 11 of the world’s biggest arena tribute acts on a massive outdoor stage over two days...”) certainly sounds like it has the potential to be quite lively!</p>