

# REPRESENTATIONS LIST

## APPENDIX D

**Application No:** 051794

**Application Date:** 25 March 2021

**Licence Type:** Premises Licence WITH Alcohol

**Licence No:** N/A

**Application Type:** New Application

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**Premises:** Grand Hotel (The)  
Morton Crescent, EXMOUTH, Devon, EX8 1BE.

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**Applicant:** Axcel Hospitality (Exmouth) Ltd  
2nd Floor, 26 Dingwall Road, Croydon, Surrey, CR0 2NB.

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**Person making Representation:** Chris Rhodes

**Representation Accepted:** Representation has been withdrawn

**Reason:** after mediation

**Details:**

We write with regard to the above licence application. We do not support this within a residential area for the following reasons.

1. Anti-social behaviour as people leave/enter the hotel up until 2am.
2. Prevention of public nuisance
3. Prevention of Crime and disorder
4. Anti-social behaviour in the hotel's front garden area up until 2am, spillage onto Exmouth beach
5. Parking issues and vehicle traffic on Morton Crescent for people arriving/leaving the hotel late at night into the early morning
6. The premises, we feel are unsuitable for the sale of alcohol to non-residents after the hours of 11pm as this could encourage people to drink on the beach and trespass onto our properties causing damage, using our front gardens as toilets
7. Potential littering of the outside of the hotel and surrounding flats. We maintain the carriageway in front of all our flats on Morton Crescent. By awarding the licence surely this will increase traffic along the crescent of which we would be expected to maintain
8. This is an exclusively residential area, totally unsuitable for having a nightclub in the middle of it
9. The noise from people drinking outside in the front garden of the hotel is unacceptable. The noise would disturb all residents who live on either side of the hotel. The noise carries and would affect other residents as well
10. There are more than a few elderly people now living on the Crescent. For this reason and those stated above, we cannot support this planning application for the reasons mentioned

Morton Crescent is predominantly a private road and residential area of which the residents enjoy (and pay a premium on purchase) A peaceful area to live. Providing a potential "nightclub" licence is NOT in our best interest.

**Evidence:**

**Suggestion:**

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**Application No:** 051794

**Premises:** Grand Hotel (The)  
Morton Crescent, EXMOUTH, Devon, EX8 1BE.

**Person making Representation:** Kay Rhodes

**Representation Accepted:** Representation has been accepted

**Reason:**

**Details:**

We write with regard to the above licence application. We do not support this within a residential area for the following reasons.

1. Anti-social behaviour as people leave/enter the hotel up until 2am.
  2. Prevention of public nuisance
  3. Prevention of Crime and disorder
  4. Anti-social behaviour in the hotel's front garden area up until 2am, spillage onto Exmouth beach
  5. Parking issues and vehicle traffic on Morton Crescent for people arriving/leaving the hotel late at night into the early morning
  6. The premises, we feel are unsuitable for the sale of alcohol to non-residents after the hours of 11pm as this could encourage people to drink on the beach and trespass onto our properties causing damage, using our front gardens as toilets
  7. Potential littering of the outside of the hotel and surrounding flats. We maintain the carriageway in front of all our flats on Morton Crescent. By awarding the licence surely this will increase traffic along the crescent of which we would be expected to maintain
  8. This is an exclusively residential area, totally unsuitable for having a nightclub in the middle of it
  9. The noise from people drinking outside in the front garden of the hotel is unacceptable. The noise would disturb all residents who live on either side of the hotel. The noise carries and would affect other residents as well
  10. There are more than a few elderly people now living on the Crescent. For this reason and those stated above, we cannot support this planning application for the reasons mentioned
- Morton Crescent is predominantly a private road and residential area of which the residents enjoy (and pay a premium on purchase) A peaceful area to live. Providing a potential "nightclub" licence is NOT in our best interest.

**Evidence:**

**Suggestion:**

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**Person making Representation:** Pat White

**Representation Accepted:** Representation has been withdrawn

**Reason:**

after mediation

**Details:**

I am writing to oppose any increase of the licensing hours for the Grand Hotel, Morton Crescent, Exmouth Apart from the two hotels the crescent is predominantly a residential area occupied by mainly older residents.

In the past the two hotels have been occupied by older occupants and has been acceptable because the noise levels have been low.

I fear that the extended license will introduce more noise and increased activity especially late at night. I feel this is not in keeping with the area.

**Evidence:**

**Suggestion:**

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**Application No:** 051794

**Premises:** Grand Hotel (The)  
Morton Crescent, EXMOUTH, Devon, EX8 1BE.

**Person making Representation:** Mary Ann Dowrick

**Representation Accepted:** Representation has been withdrawn

**Reason:** after mediation

**Details:**

We write with regard to the above licence application. We do not support this within a residential area for the following reasons.

1. Anti-social behaviour as people leave/enter the hotel up until 2am.
2. Prevention of public nuisance
3. Prevention of Crime and disorder
4. Anti-social behaviour in the hotel's front garden area up until 2am, spillage onto Exmouth beach
5. Parking issues and vehicle traffic on Morton Crescent for people arriving/leaving the hotel late at night into the early morning
6. The premises, we feel are unsuitable for the sale of alcohol to non-residents after the hours of 11pm as this could encourage people to drink on the beach and trespass onto our properties causing damage, using our front gardens as toilets
7. Potential littering of the outside of the hotel and surrounding flats. We maintain the carriageway in front of all our flats on Morton Crescent. By awarding the licence surely this will increase traffic along the crescent of which we would be expected to maintain
8. This is exclusively a residential area, totally unsuitable for having a nightclub in the middle of it
9. The noise from people drinking outside in the front garden of the hotel is unacceptable. The noise would disturb all residents who live on either side of the hotel. The noise carries and would affect other residents as well
10. There are more than a few elderly people now living on the Crescent. For this reason and those stated above, we cannot support this planning application for the reasons mentioned

Morton Crescent is predominantly a private road and residential area of which the residents enjoy (and pay a premium on purchase). A peaceful area to live. Providing a potential "nightclub" licence is NOT in our best interest

**Evidence:**

**Suggestion:**

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**Person making Representation:** Terry Dowrick

**Representation Accepted:** Representation has been withdrawn

**Reason:** after mediation

**Details:**

We write with regard to the above licence application. We do not support this within a residential area for the following reasons.

1. Anti-social behaviour as people leave/enter the hotel up until 2am.
2. Prevention of public nuisance
3. Prevention of Crime and disorder
4. Anti-social behaviour in the hotel's front garden area up until 2am, spillage onto Exmouth beach
5. Parking issues and vehicle traffic on Morton Crescent for people arriving/leaving the hotel late at night into the early morning
6. The premises, we feel are unsuitable for the sale of alcohol to non-residents after the hours of 11pm as this could encourage people to drink on the beach and trespass onto our properties causing damage, using our front gardens as toilets
7. Potential littering of the outside of the hotel and surrounding flats. We maintain the carriageway in front of all our flats on Morton Crescent. By awarding the licence, surely this will increase traffic along the crescent of which we would be expected to maintain
8. This is exclusively a residential area, totally unsuitable for having a nightclub in the middle of it
9. The noise from people drinking outside in the front garden of the hotel is unacceptable. The noise would disturb all residents who live on either side of the hotel. The noise carries and would affect other residents as well
10. There are more than a few elderly people now living on the Crescent. For this reason and those stated above, we cannot support this planning application for the reasons mentioned

Morton Crescent is predominantly a private road and residential area of which the residents enjoy (and pay a premium on purchase) A peaceful area to live. Providing a potential "nightclub" licence is NOT in our best interest

**Evidence:**

**Suggestion:**

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**Application No:** 051794

**Premises:** Grand Hotel (The)  
Morton Crescent, EXMOUTH, Devon, EX8 1BE.

**Person making Representation:** Claire Allinson  
[REDACTED]

**Representation Accepted:** Representation has been accepted

**Reason:**

**Details:**

I write with regards to the above licence application. I do not support this within a very condensed residential area for the following reasons:-

1. Anti-social behaviour as people leave/enter the hotel on an evening
2. Prevention of public nuisance
3. Prevention of crime and disorder
4. Anti-social behaviour within the garden seating areas
5. Parking issues & vehicle traffic on the Crescent for people arriving/leaving late at night
6. The premises, I feel, are unsuitable for non-residents sale of alcohol and takeaway foods, after the hours of 11pm as this could encourage people to drink and eat on the beach and as shown in social media, this is already a huge problem for littering the beach, and could also spread now onto the local roads.
7. Potential littering of the outside garden areas - as above
8. Whilst I fully support the 11pm licence and the hotels in the crescent, I cannot help but show concern that if The Grand Hotel is successful in this application, then a precedent is set for both the Cavendish Hotel which is mid-crescent and The Grove Inn at the west of the crescent, both of which also hosts private parties
9. We also own the carriageway directly outside of our homes on the crescent. By awarding the licence surely this will increase traffic along the crescent of which we would be expected to maintain? The crescent is predominantly a private road and residential area of which the residents enjoy (and pay a premium on purchase) a peaceful area to live, providing a potential 7 days "nightclub" licence detracts from the wellbeing of the residents and the purpose of a residential area. It would be really disappointing to see revellers "relieving" themselves in our gardens and parking areas as so happens in the town doorways and parking areas after last orders.

**Evidence:**

**Suggestion:**

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**Person making Representation:** Tony Jordan  
[REDACTED]

**Representation Accepted:** Representation has been accepted

**Reason:**

**Details:**

I would like to object to the above application. Extending the licensing hours for the Grand Hotel from 23.00 on weekdays and 22.30 on Sunday to 02.00 on all days is clearly unreasonable in its residential location. Morton Crescent is essentially a quiet access road to the properties along the Crescent (mainly flats converted within the original Victorian terraced houses). Such an extension would increase noise levels late at night and increase pedestrian and vehicular traffic causing unnecessary disturbance to residents of the Crescent.

**Evidence:**

**Suggestion:**

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**Application No:** 051794

**Premises:** Grand Hotel (The)  
Morton Crescent, EXMOUTH, Devon, EX8 1BE.

**Person making Representation:** Chris Jordan  
[REDACTED]

**Representation Accepted:** Representation has been accepted

**Reason:**

**Details:**

I would like to object to the above application. Extending the licensing hours for the Grand Hotel from 23.00 on weekdays and 22.30 on Sunday to 02.00 on all days is clearly unreasonable in its residential location. Morton Crescent is essentially a quiet access road to the properties along the Crescent (mainly flats converted within the original Victorian terraced houses). Such an extension would increase noise levels late at night and increase pedestrian and vehicular traffic causing unnecessary disturbance to residents of the Crescent.

**Evidence:**

**Suggestion:**

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**Person making Representation:** Yvonne Cavill  
[REDACTED]

**Representation Accepted:** Representation has been withdrawn

**Reason:**

after mediation

**Details:**

I am writing to object to the above licence application. I do not support this application, as the hotel is part of a residential area that is also a conservation area, and the current 11pm licence is therefore appropriate for both residents and non-residents. Any extension to the licence beyond 11pm would inevitably create more anti-social behaviour and disorder. The licence application states that they do not run any irresponsible drinks promotions, however serving drinks until 2am in a quiet residential area is in itself irresponsible.

I live at the west end of Morton Crescent, adjacent to The Grove pub. The pub and the hotels by us along the seafront are all great facilities for the general public to enjoy the area, and I have no issue at all with them operating during reasonable hours. With the reopening of The Grove pub this week, we are now living with an increase in the level of late-night noise, which is audible even through closed windows. During the summer, the noise inevitably creates an even greater disturbance, but it does stop at a reasonable hour and is therefore acceptable. We have however also seen an increase this week in associated problems such as littering and public urination. Should The Grand Hotel's licence be extended beyond 11pm, these problems will increase substantially at the east end of the Crescent, with a further 3 hours of drinking time leading to some customers becoming too drunk to behave responsibly or considerately.

A further objection is that an extension to The Grand Hotel's licence would set a precedent for the Cavendish Hotel in the centre of the Crescent and The Grove pub, which would exacerbate all of the anti-social issues still further to an unacceptable level. I trust that this licence application will not be approved, given the detrimental impact it would have on all nearby residents.

**Evidence:**

**Suggestion:**

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**Application No:** 051794

**Premises:** Grand Hotel (The)  
Morton Crescent, EXMOUTH, Devon, EX8 1BE.

**Person making Representation:** Melanie Heyman

**Representation Accepted:** Representation has been accepted

**Reason:** N/A

**Details:**

We should like to register our objection to this application.

To put this objection in context, we should like to briefly describe the location of the hotel. This hotel is in the heart of a residential area. It is situated on an unadopted road, Morton Cres. Each address has typically between 4-7 flats. It has houses either side containing many flats. The internal construction of these houses is poor, reflecting the period in which they were built, with no effective sound proofing. The back of the hotel is surrounded by several streets with closely packed accommodation of various kinds. It should be noted that this is part of a conservation area. There is a high level of permanent occupancy along the Crescent and nearby streets.

The Crescent has a number of well established and well run venues in the immediate area, The Grove Public House and The Cavendish Hotel. However, inevitably there is additional noise coming from these establishments and a level of behaviour associated with drinking such as public urination and noise at closing time. However, this can be accepted by ourselves as it normally ends just after 11pm.

At this point we would like to make it clear, that we are supportive of local business and appropriate visitor ventures, they are really important for the town and East Devon. But the impact on the environment in the broadest sense must also be taken into account. We do not accept that this has been factored into this application.

We object to the three hour extension on the licensing application for alcohol consumption, except for hotel residents. 11pm is we believe acceptable. We would however consider it acceptable on special occasions ie New Year and Christmas Eve that an extension is possible, but until 2 o'clock, but not 3am, this is not acceptable. The parts of the application relating to live music and recorded music, 1am and 2am respectively, are also not acceptable. The noise coming from the building would make it impossible for neighbours and indeed hotel residents to sleep. The hundreds of neighbours affected by the extension proposal also have 'rights' and expectations of a reasonable chance to sleep after 11pm.

We would urge the Licensing authority to consider that any 'deadline' in a licence application in reality, is not when the noise and potential public nuisance stops. There is drinking up time. Noise as people leave. Revving of engines. The gardens along Morton Crescent are also all open...

We think it would set a most unfortunate precedent for the town were this application to be granted. It would be expected that other places such as the Grove, the Beach, the Cavendish would all wish to follow suit.

We urge the Authority to reject this application for the foregoing reasons.

**Evidence:**

**Suggestion:**

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**Application No:** 051794

**Premises:** Grand Hotel (The)  
Morton Crescent, EXMOUTH, Devon, EX8 1BE.

**Person making Representation:** Jane Wills

**Representation Accepted:** Representation has been accepted

**Reason:** N/A

**Details:**

We should like to register our objection to this application.

To put this objection in context, we should like to briefly describe the location of the hotel. This hotel is in the heart of a residential area. It is situated on an unadopted road, Morton Cres. Each address has typically between 4-7 flats. It has houses either side containing many flats. The internal construction of these houses is poor, reflecting the period in which they were built, with no effective sound proofing. The back of the hotel is surrounded by several streets with closely packed accommodation of various kinds. It should be noted that this is part of a conservation area. There is a high level of permanent occupancy along the Crescent and nearby streets.

The Crescent has a number of well established and well run venues in the immediate area, The Grove Public House and The Cavendish Hotel. However, inevitably there is additional noise coming from these establishments and a level of behaviour associated with drinking such as public urination and noise at closing time. However, this can be accepted by ourselves as it normally ends just after 11pm.

At this point we would like to make it clear, that we are supportive of local business and appropriate visitor ventures, they are really important for the town and East Devon. But the impact on the environment in the broadest sense must also be taken into account. We do not accept that this has been factored into this application.

We object to the three hour extension on the licensing application for alcohol consumption, except for hotel residents. 11pm is we believe acceptable. We would however consider it acceptable on special occasions ie New Year and Christmas Eve that an extension is possible, but until 2 o'clock, but not 3am, this is not acceptable. The parts of the application relating to live music and recorded music, 1am and 2am respectively, are also not acceptable. The noise coming from the building would make it impossible for neighbours and indeed hotel residents to sleep. The hundreds of neighbours affected by the extension proposal also have 'rights' and expectations of a reasonable chance to sleep after 11pm.

We would urge the Licensing authority to consider that any 'deadline' in a licence application in reality, is not when the noise and potential public nuisance stops. There is drinking up time. Noise as people leave. Revving of engines. The gardens along Morton Crescent are also all open...

We think it would set a most unfortunate precedent for the town were this application to be granted. It would be expected that other places such as the Grove, the Beach, the Cavendish would all wish to follow suit.

We urge the Authority to reject this application for the foregoing reasons.

**Evidence:**

**Suggestion:**

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**Application No:** 051794

**Premises:** Grand Hotel (The)  
Morton Crescent, EXMOUTH, Devon, EX8 1BE.

**Person making Representation:** C Rundle

**Representation Accepted:** Representation has been accepted

**Reason:** N/A

**Details:**

Thank you for your prompt reply to our recent representation letter, shown below.

In response to your request for more details we would like to add:

**Prevention of public nuisance:**

The Grand Hotel is situated in the residential area of Morton Crescent, which is part of the Exmouth Town Centre and Seafront Conservation Area. Many of the residents are retired/older people and live in close proximity, some even next door to the hotel, with quality of life being an important criterion for living close to the beach and sea. There will be unacceptable nuisance caused to residents through late night noise and anti-social behaviour. This will be increased if the licence for consumption of alcohol includes both on and off the premises.

**Protection of children from harm:**

With close proximity to the beach, an area frequented by unaccompanied children and young people, the supply of alcohol for consumption off the premises could be harmful to these groups.

**Prevention of Crime and Disorder:**

The consumption of alcohol from morning to early hours of the following morning is likely to contribute to rowdy behaviour, criminal activity and public disorder, e.g. broken glass, litter, urination and damage to cars/property.

The impact on the lives of those who live in the vicinity should be a priority.

Details from first letter:

With reference to the above named licensing application, we wish to record our objection to the times/activities being applied for.

The hotel is situated in a residential area in which another hotel already resides, which in our opinion, has more suited licensing hours/activities:

Cavendish Hotel (The), 11-12 Morton Crescent, Exmouth, Devon, EX8 1BG

Premises Licence PLWA0042 from 24/11/2005 to indefinite.

The Licensing Authority will have reviewed the licensing objectives:

Prevention of crime and disorder, Promotion of public safety, Prevention of public nuisance and Protection of children from harm before granting the licence for the Cavendish Hotel, which works for both the Crescent residents and hotel guests. With this in mind we would hope that the same criteria are applied of this licence application for the Grand Hotel.

**Evidence:**

**Suggestion:**

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**Application No:** 051794

**Premises:** Grand Hotel (The)  
Morton Crescent, EXMOUTH, Devon, EX8 1BE.

**Person making Representation:** E Rundle

**Representation Accepted:** Representation has been accepted

**Reason:** N/A

**Details:**

Thank you for your prompt reply to our recent representation letter, shown below.

In response to your request for more details we would like to add:

**Prevention of public nuisance:**

The Grand Hotel is situated in the residential area of Morton Crescent, which is part of the Exmouth Town Centre and Seafront Conservation Area. Many of the residents are retired/older people and live in close proximity, some even next door to the hotel, with quality of life being an important criterion for living close to the beach and sea. There will be unacceptable nuisance caused to residents through late night noise and anti-social behaviour. This will be increased if the licence for consumption of alcohol includes both on and off the premises.

**Protection of children from harm:**

With close proximity to the beach, an area frequented by unaccompanied children and young people, the supply of alcohol for consumption off the premises could be harmful to these groups.

**Prevention of Crime and Disorder:**

The consumption of alcohol from morning to early hours of the following morning is likely to contribute to rowdy behaviour, criminal activity and public disorder, e.g. broken glass, litter, urination and damage to cars/property.

The impact on the lives of those who live in the vicinity should be a priority.

Details from first letter:

With reference to the above named licensing application, we wish to record our objection to the times/activities being applied for.

The hotel is situated in a residential area in which another hotel already resides, which in our opinion, has more suited licensing hours/activities:

Cavendish Hotel (The), 11-12 Morton Crescent, Exmouth, Devon, EX8 1BG

Premises Licence PLWA0042 from 24/11/2005 to indefinite.

The Licensing Authority will have reviewed the licensing objectives:

Prevention of crime and disorder, Promotion of public safety, Prevention of public nuisance and Protection of children from harm before granting the licence for the Cavendish Hotel, which works for both the Crescent residents and hotel guests. With this in mind we would hope that the same criteria are applied to this licence application for the Grand Hotel.

**Evidence:**

**Suggestion:**

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**Application No:** 051794

**Premises:** Grand Hotel (The)  
Morton Crescent, EXMOUTH, Devon, EX8 1BE.

**Person making Representation:** Neil Tanner

**Representation Accepted:** Representation has been accepted

**Reason:** N/A

**Details:** Thank you for your reply to email, I have updated my response to cover the areas you mentioned in your email.

Prevention of public nuisance:

The Grand Hotel is situated in a densely populated residential area of Morton Crescent, which is part of the Exmouth Town Centre and Seafront Conservation Area. Many of the residents are retired/older people and live in close proximity. There will be unacceptable nuisance caused to residents through late night noise and potential for anti-social behaviour. This will be increased if the licence for consumption of alcohol includes both on and off the premises. There is also a lack of bins so there is potential for litter including broken glass.

Protection of children from harm:

With close proximity to the beach, an area frequented by unaccompanied children and young people, the supply of alcohol for consumption off the premises could be harmful to these groups.

The impact on the lives of those who live in the vicinity should be a priority when considering a change to the licence.

Previous email:

I would like to raise concerns over the licence application you have received for the Grand Hotel in Exmouth (051794). I feel the hours that have been asked for are not appropriate for a densely populated residential area. With the current hours asked for, there would only be 4 hours out of 24 hours where they would not be able to sell alcohol to the members of the public. I would like to suggest that the hours should be inline with the other hotel that is in the crescent, the Cavendish Hotel.

**Evidence:**

**Suggestion:**

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**Application No:** 051794

**Premises:** Grand Hotel (The)  
Morton Crescent, EXMOUTH, Devon, EX8 1BE.

**Person making Representation:** John Croskerry

**Representation Accepted:** Representation has been withdrawn

**Reason:** after mediation

**Details:**

We strongly object to the application made by Axcel Hospitality (Exmouth) regarding their new licence for the Grand Hotel at Morton Crescent.

The main reason we moved to Morton Crescent 10 years ago was for its peace and tranquillity. We have lived in harmony with the two Hotels on the Crescent for many years.

The Grand Hotels clients in the past have been mainly organised coach groups. Live music (mainly the golden oldies) were played, and by 2300 hours all was peace and quiet. If this licence is approved we believe it would attract a younger type of clientele. Along with the volume of noise throughout the night and then on leaving the establishment at 0300 hours or before, this would be of great concern to people living in Crescent at that time.

The behaviour of some people waiting for taxis or just wandering through Morton Crescent on their way home in this residential area, at that time of the morning doesn't bear thinking about and we strongly object to this licensing application.

2nd Rep received  
Dated 19th April 2021  
Ref. Licensing application by Axcel Hospitality (Exmouth) Ltd. at the Grand Hotel, Morton Crescent Exmouth EX8 1 BE

Dear Sir or Madam,

We strongly object to the application made by Axcel Hospitality (Exmouth) regarding their new licence for the Grand Hotel at Morton Crescent.

The main reason we moved to Morton Crescent 10 years ago was for its peace and tranquillity.

We have lived in harmony with the two Hotels on the Crescent for many years. The Grand Hotels clients in the past have been mainly organised coach groups. Live music (mainly the golden oldies) were played, and by 2300 hours all was peace and quiet.

Our concerns would be:

**NOISE POLLUTION.** With music at full volume along with clientele given it all inside the Hotel. And then leaving the premises and waiting for a taxi or walking back through the Morton Crescent, can you imagine, along with the singing shouting arguing, adding to that, the foul language.

**LIGHT POLLUTION.** Flashing lights from the Grand Hotel till the early hours of the morning and the NO street lights on at that time of the morning.

**HEALTH & SAFETY.** Late night swimming will be a temptation. (with no street lights) Will they cover the events with qualified LIFE GUARDS. The security of people and property will be a nightmare.

Damage to our private gardens and parked vehicles will happen.

We have our great grandchildren staying with us from time to time, sleeping in a made up bed in our front room.

Our children will be woken in the early hours at the front window by people urinating, vomiting and fighting. Instead of sometimes waking up early to see a full moon (in the sky) Broken glass will be a big issue, walking our young children through the Crescent.

**RAT RUNS** Will happen from nearby Pubs (the Beech & Grove just to name two) when they close after NORMAL HOURS, going through the Morton Crescent and coming back.

Taxis will also use the Crescent from either the West gate or the Middle gates.

**DISTURBING THE PEACE**

Morton Crescent is in a CONSERVATION AREA and has a private coach way which runs through it for people who live or are staying in the Crescent. It is not a public road to pick up clientele from the Grand Hotel through the West or Middle gates.

If this licence is approved we believe it would attract a younger type of clientele. Along with the volume of noise throughout the night and then on leaving the establishment at 0300 hours or before, this would be of great concern to people living in Crescent at that time.

The behaviour of some people waiting for taxis or just wandering through Morton Crescent on their way home in this residential area, at that time of the morning doesn't bear thinking about, and we strongly object to this licensing application.

This would be a very big mistake and only time would tell.

Yours sincerely  
John Croskerry  
Sue Croskerry

**Evidence:**

**Application No:** 051794

**Premises:** Grand Hotel (The)  
Morton Crescent, EXMOUTH, Devon, EX8 1BE.

**Suggestion:**

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**Application No:** 051794

**Premises:** Grand Hotel (The)  
Morton Crescent, EXMOUTH, Devon, EX8 1BE.

**Person making Representation:** Sue Croskerry

**Representation Accepted:** Representation has been withdrawn

**Reason:** after mediation

**Details:**

We strongly object to the application made by Axcel Hospitality (Exmouth) regarding their new licence for the Grand Hotel at Morton Crescent.

The main reason we moved to Morton Crescent 10 years ago was for its peace and tranquillity. We have lived in harmony with the two Hotels on the Crescent for many years.

The Grand Hotels clients in the past have been mainly organised coach groups. Live music (mainly the golden oldies) were played, and by 2300 hours all was peace and quiet. If this licence is approved we believe it would attract a younger type of clientele. Along with the volume of noise throughout the night and then on leaving the establishment at 0300 hours or before, this would be of great concern to people living in Crescent at that time.

The behaviour of some people waiting for taxis or just wandering through Morton Crescent on their way home in this residential area, at that time of the morning doesn't bear thinking about and we strongly object to this licensing application.

2nd Rep Received  
Dated 19th April 2021  
Ref. Licensing application by Axcel Hospitality (Exmouth) Ltd. at the Grand Hotel, Morton Crescent Exmouth EX8 1 BE

Dear Sir or Madam,

We strongly object to the application made by Axcel Hospitality (Exmouth) regarding their new licence for the Grand Hotel at Morton Crescent.

The main reason we moved to Morton Crescent 10 years ago was for its peace and tranquillity.

We have lived in harmony with the two Hotels on the Crescent for many years. The Grand Hotels clients in the past have been mainly organised coach groups. Live music (mainly the golden oldies) were played, and by 2300 hours all was peace and quiet.

Our concerns would be:

**NOISE POLLUTION.** With music at full volume along with clientele given it all inside the Hotel. And then leaving the premises and waiting for a taxi or walking back through the Morton Crescent, can you imagine, along with the singing shouting arguing, adding to that, the foul language.

**LIGHT POLLUTION.** Flashing lights from the Grand Hotel till the early hours of the morning and the NO street lights on at that time of the morning.

**HEALTH & SAFETY.** Late night swimming will be a temptation. (with no street lights) Will they cover the events with qualified LIFE GUARDS. The security of people and property will be a nightmare.

Damage to our private gardens and parked vehicles will happen.

We have our great grandchildren staying with us from time to time, sleeping in a made up bed in our front room.

Our children will be woken in the early hours at the front window by people urinating, vomiting and fighting. Instead of sometimes waking up early to see a full moon (in the sky) Broken glass will be a big issue, walking our young children through the Crescent.

**RAT RUNS** Will happen from nearby Pubs (the Beech & Grove just to name two) when they close after NORMAL HOURS, going through the Morton Crescent and coming back.

Taxis will also use the Crescent from either the West gate or the Middle gates.

**DISTURBING THE PEACE**

Morton Crescent is in a CONSERVATION AREA and has a private coach way which runs through it for people who live or are staying in the Crescent. It is not a public road to pick up clientele from the Grand Hotel through the West or Middle gates.

If this licence is approved we believe it would attract a younger type of clientele. Along with the volume of noise throughout the night and then on leaving the establishment at 0300 hours or before, this would be of great concern to people living in Crescent at that time.

The behaviour of some people waiting for taxis or just wandering through Morton Crescent on their way home in this residential area, at that time of the morning doesn't bear thinking about, and we strongly object to this licensing application.

This would be a very big mistake and only time would tell.

Yours sincerely  
John Croskerry  
Sue Croskerry

**Evidence:**

**Application No:** 051794

**Premises:** Grand Hotel (The)  
Morton Crescent, EXMOUTH, Devon, EX8 1BE.

**Suggestion:**

---

**Person making Representation:** Paul Stretton-Stephens

**Representation Accepted:** Representation has been withdrawn

**Reason:** after mediation

**Details:**

I write with regards to the above licence application. I do not support this licence application as the premises this within a very condensed terraced residential area for the following reasons:-

1. Anti-social behaviour as people leave/enter the hotel and within the garden seating areas into the early hours
2. I feel there is a duty of care for local residents, many of which are elderly and there are children of school age in the vicinity. The prevention of public nuisance, noise et cetera is paramount for their continued wellbeing.
3. Prevention of crime and disorder - I fully support the police and understand their capacity to respond to incidents effectively and timely. Should this application be approved, can the Devon and Cornwall Constabulary reassure local residents that they have the resources to police this licence effectively. Do the police have crime pattern data pertaining to similar applications and the effects of such decisions?
4. Parking issues and vehicle traffic on and around the Crescent and immediate surrounding area for people arriving/leaving late at night
5. The premises, I feel are unsuitable for non-residents sale of alcohol and takeaway foods, after the hours of 11pm as this could encourage people to drink and eat on the beach and as shown in social media, this is already a huge problem for littering the beach and could also spread now onto the local roads. In addition, this could become a safety risk due to inadequate lighting in the area.
6. Potential littering of the outside garden areas - as above
7. Whilst I fully support the 11pm licence, the hotels and their input into our local economy in the crescent, I cannot help but show concern that if The Grand Hotel is successful in this application, then a precedent is set for both the Cavendish Hotel which is mid-crescent and The Grove Inn at the west of the crescent, both of which also host private parties
8. By awarding the licence surely this will increase traffic along the crescent of which we would be expected to maintain?
9. There is a potential risk of damage to parked cars on our private crescent
10. Protection of Children and Vulnerable Adults. We have retired residents and babies and school children who have bedrooms situated at both the front and the rear of their apartments. When people are exiting the venue in the early hours, surely this will cause disturbance to people sleeping who may feel unsafe in their own properties?
11. The venue is mid-terrace in a predominant residential area. Venues requiring licences of this hour, surely belong in the town (or out of town) where they are not attached to residential properties?

Morton Crescent is an iconic building area and is recognised globally as a wonderful residential crescent. It is predominantly a private road and residential area of which the residents enjoy (and pay a premium on purchase) a peaceful area to live. Providing a potential 7 days "nightclub" licence detracts from the wellbeing of the residents and the purpose of a residential area. It would be really disappointing to see reverlers "relieving" themselves in our gardens and parking areas as happens in the town's doorways and parking areas after last orders.

Please, let's prevent the possibility of future incidents by making a sensible decision now.

cc. Inspector Antonia Weeks 11993

**Evidence:**

**Suggestion:**

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**Application No:** 051794

**Premises:** Grand Hotel (The)  
Morton Crescent, EXMOUTH, Devon, EX8 1BE.

**Person making Representation:** Lesley Stretton-Stephens

**Representation Accepted:** Representation has been withdrawn

**Reason:** after mediation

**Details:**

I write with regards to the above licence application. I do not support this licence application as the premises this within a very condensed terraced residential area for the following reasons:-

1. Anti-social behaviour as people leave/enter the hotel and within the garden seating areas into the early hours
2. I feel there is a duty of care for local residents, many of which are elderly and there are children of school age in the vicinity. The prevention of public nuisance, noise et cetera is paramount for their continued wellbeing.
3. Prevention of crime and disorder - I fully support the police and understand their capacity to respond to incidents effectively and timely. Should this application be approved, can the Devon and Cornwall Constabulary reassure local residents that they have the resources to police this licence effectively. Do the police have crime pattern data pertaining to similar applications and the effects of such decisions?
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8. By awarding the licence surely this will increase traffic along the crescent of which we would be expected to maintain?
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11. The venue is mid-terrace in a predominant residential area. Venues requiring licences of this hour, surely belong in the town (or out of town) where they are not attached to residential properties?

Morton Crescent is an iconic building area and is recognised globally as a wonderful residential crescent. It is predominantly a private road and residential area of which the residents enjoy (and pay a premium on purchase) a peaceful area to live. Providing a potential 7 days "nightclub" licence detracts from the wellbeing of the residents and the purpose of a residential area. It would be really disappointing to see reverllers "relieving" themselves in our gardens and parking areas as happens in the town's doorways and parking areas after last orders.

Please, let's prevent the possibility of future incidents by making a sensible decision now.

cc. Inspector Antonia Weeks 11993

**Evidence:**

**Suggestion:**

---

**Application No:** 051794

**Premises:** Grand Hotel (The)  
Morton Crescent, EXMOUTH, Devon, EX8 1BE.

**Person making Representation:** G Cashmore

**Representation Accepted:** Representation has been withdrawn

**Reason:** after mediation

**Details:**

Premises The Grand Hotel, Morton Crescent, Exmouth, EX8 1BE

With reference to the above licensing application, we wish to place on record our objection to the application particularly the times and activities being applied for.

Morton Crescent, in which the hotel is situated, is predominantly residential and is in a Conservation Area. The residents of the properties in Morton Crescent are mainly owner occupiers.

The extent of this application is wholly disproportionate to this area. As we understand it, if granted the hotel would be able to serve alcoholic drinks to non-residents until 3AM. This could create an unacceptable level of nuisance to the residents of Morton Crescent.

We would respectfully refer you to the licence and the conditions placed thereon granted to the other hotel in Morton Crescent viz: the Cavendish Hotel. In our opinion, the licence granted to the owners of this hotel is more reasonable and takes into account the needs and well-being of the residents of Morton Crescent.

The licence granted to the Cavendish Hotel is: Premises Licence PLWA0042 from 24/11/2005 to indefinite.

The Licensing Authority will, of course, take into account the licensing objectives when considering this licensing application, namely:

Prevention of crime and disorder  
Promotion of public safety  
Prevention of public nuisance, and  
Protection of children from harm

With this in mind we would hope that the Application in its present form is rejected.

**Evidence:**

**Suggestion:**

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**Application No:** 051794

**Premises:** Grand Hotel (The)  
Morton Crescent, EXMOUTH, Devon, EX8 1BE.

**Person making Representation:** H M Cashmore

**Representation Accepted:** Representation has been withdrawn

**Reason:** after mediation

**Details:**

Premises The Grand Hotel, Morton Crescent, Exmouth, EX8 1BE

With reference to the above licensing application, we wish to place on record our objection to the application particularly the times and activities being applied for.

Morton Crescent, in which the hotel is situated, is predominantly residential and is in a Conservation Area. The residents of the properties in Morton Crescent are mainly owner occupiers.

The extent of this application is wholly disproportionate to this area. As we understand it, if granted the hotel would be able to serve alcoholic drinks to non-residents until 3AM. This could create an unacceptable level of nuisance to the residents of Morton Crescent.

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The Licensing Authority will, of course, take into account the licensing objectives when considering this licensing application, namely:

Prevention of crime and disorder  
Promotion of public safety  
Prevention of public nuisance, and  
Protection of children from harm

With this in mind we would hope that the Application in its present form is rejected.

**Evidence:**

**Suggestion:**

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**Person making Representation:** J Morrison

**Representation Accepted:** Representation has been accepted

**Reason:** N/A

**Details:**

I strongly object to the above numbered application.

This hotel is located in the middle of a residential area and serving drinks until 1AM throughout the year seems completely inappropriate, especially as to date, the age of their hotel clientele can be best described as "elderly". Presumably this application would be aimed at non residents.

With regard to the music, what procedures will be in place for soundproofing and ensuring that all doors are kept closed when music is playing?

What will their policy be regarding late night drinkers leaving the area? Taxi's up and down the very narrow crescent, anti social behaviour and shouting and singing!!! There have been numerous reports of drunken disorder problems from groups on the beach recently and this licence would undoubtedly escalate these.

I very much hope you reject this application.

**Evidence:**

**Suggestion:**

---

**Application No:** 051794

**Premises:** Grand Hotel (The)  
Morton Crescent, EXMOUTH, Devon, EX8 1BE.

**Person making Representation:** Ann Walters

**Representation Accepted:** Representation has been withdrawn

**Reason:** after mediation

**Details:**

I own the basement flat and ground floor flat at No 6 Morton Crescent. I am also the freehold owner of the whole block. I am thus next door to the Grand Hotel.

Whilst in principle I have no objection to the new owners of the Grand Hotel being granted a premises licence, I wish to object to the proposed terms. In particular, the proposal that the hotel should be able to serve alcohol to non-residents after 11pm not only in the hotel but also in the front garden area and also to the suggestion that dancing, music and live entertainment will be permitted after midnight.

Can I start by reminding you that it is my understanding that the previous owners of the hotel were restricted to finishing any dancing or music at midnight. Further, non-residents were not served alcohol after 11pm. This condition was placed upon them given the fact the hotel is in a residential esplanade with many elderly residents. Even under these restrictions, the music was very audible from my own bedroom at night. The fire doors were often left open to cool the dancefloor area down adding to the noise. It is not appropriate for such an intrusion to continue past midnight. I also believe that there are covenants binding on the owners of the hotel that restrict noise.

In determining this application you have to take account of the licensing objectives. The proposal in the current form fails in respect of each of those objectives primarily given the location of the premises in Morton Crescent. In my opinion the proposal will cause or risk to an unacceptable degree crime and disorder, public nuisance, endanger public safety and is inappropriate in a residential crescent occupied by children and elderly residents. More particularly my concerns are:

1. Noise from the premises themselves, those outside in the garden area (or back car park area). or in front of the hotel itself.
2. Anti-social behaviour is likely as the hotel is seeking to attract non-residents to it late at night and after the closure of public houses on the seafront. These concerns are made worse by the proposal for the garden area to be a late-night drinking and eating venue. Further, noise will be generated as groups leave the hotel and its grounds. I am concerned about vandalism to my car and gardens and nightclub owners trespassing into my gardens. Such a venue close to the seafront will further encourage spillage onto the beach of intoxicated youths with the inherent dangers that brings.
3. Litter and its spread along the Crescent and into my back and front garden.
4. Noise and traffic congestion associated with cars and taxis coming to and from the hotel - especially late at night and when it is open to non-residents as in effect a nightclub and late-night drinking venue. The road is very narrow.

In effect the current application means that in a quiet predominantly residential crescent the hotel will be operating a nightclub and late-night outdoor entertainment space. This is wholly inappropriate. Further, in my opinion, conditions that might be attached to any licence will not prevent the concerns that I have, unless the sale of alcohol is restricted to non-residents beyond 11pm and any entertainment for residents ending at midnight. Even if entertainment is allowed until midnight conditions must be attached as to whether the activities can take place, automatic noise cut-out limiters being used and improvements to soundproofing of the hotel.

I hope you will give serious consideration to these objections and hold a hearing at which residents can attend to voice their concerns over these proposals.

**Evidence:**

**Suggestion:**

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**Application No:** 051794

**Premises:** Grand Hotel (The)  
Morton Crescent, EXMOUTH, Devon, EX8 1BE.

**Person making Representation:** G Cook

**Representation Accepted:** Representation has been withdrawn

**Reason:** after mediation

**Details:**

I am writing to object to the above licence application. I am a resident on the Crescent and whilst I fully support the hotels operations, I do not feel that an extended licence is required for the following reasons:

1. Prevention of public nuisance and anti-social behaviour late at night, into the early hours as people gather outside of the venue within our private residential crescent
2. Prevention of crime and disorder
3. Noise disturbance to all residents including elderly and new born.
4. Parking issues and vehicle traffic on the Crescent for people arriving/leaving late at night
5. I do not support at all the sale of alcohol and takeaway foods for non-residents, this will only be reflected on an increase in takeaway cartons and empty cans and bottles on our beach and surrounding residential roads, a problem of which has been highlighted on local social media sites and national news.
6. This will set a precedent for other venues such as the Cavendish Hotel and The Grove to apply for the same late licences which then surrounds the residents.
7. Concern over the increase in traffic on our private road for which we all pay privately as residents to maintain.

The crescent is predominantly a private road and residential area and to provide a licence into the early hours, we feel, is going to have a negative impact in our conservation area and residents lives.

2nd Rep received  
Dated: 18th April 2021

Dear Sir/Madam

Ref: 051794 - Axcel Hospitality (Exmouth) Ltd - Premises Licence Application for The Grand Hotel  
I am writing to object to the above licence application. I do not support this application, as the hotel is part of a residential area that is also a conservation area, and the current 11pm licence is therefore appropriate for both residents and non-residents. Any extension to the licence beyond 11pm would inevitably create more anti-social behaviour and disorder. The licence application states that they do not run any irresponsible drinks promotions, however serving drinks until 2am in a quiet residential area is in itself irresponsible.

The hotels along the seafront are all great facilities for the general public to enjoy the area, and they currently operate during reasonable hours. With the reopening of The Grove pub this week, we are now living with an increase in the level of late-night noise, which is audible even through closed windows. During the summer, the noise inevitably creates an even greater disturbance, but as it stops at a reasonable hour it is therefore acceptable. We have however also seen an increase this week in problems associated with drinking establishments, such as littering and public urination. Should The Grand Hotel's licence be extended beyond 11pm, these problems would increase substantially, with a further 3 hours of drinking time leading to some customers becoming too drunk to behave responsibly or considerately. A further objection is that an extension to The Grand Hotel's licence would set a precedent for the Cavendish Hotel in the centre of the Crescent and The Grove pub, which would exacerbate all of the anti-social issues still further to an unacceptable level.

In summary, I object to the application on the following grounds:

Crime & disorder: There will be an increase in crime and disorder, as serving alcohol until 2am will inevitably lead to some customers becoming too drunk to behave responsibly or considerately, and can consequently lead to them committing crimes and causing disorder. It is also well-documented that late night drinking is associated with drug taking, which has a further impact on crime and disorder

Public safety: As per crime and disorder, but with the added issue of the risk to the safety of residents returning to the Crescent on foot or walking dogs late at night coming into contact with customers who are drunk or on drugs

Public nuisance: As per crime and disorder, and public safety, but with the added issues of public urination and littering

Protection of children & vulnerable adults: As per crime and disorder, public safety and public nuisance, but with the added issue of the disruption to sleep for children and vulnerable adults, including the elderly local residents due to an unacceptable level of noise into the early hours

I therefore request that this licence application is not approved, given the substantial detrimental impact it would have on all nearby residents.

Yours faithfully  
Geoff Cook

**Evidence:**

**Suggestion:**

**Application No:** 051794

**Premises:** Grand Hotel (The)  
Morton Crescent, EXMOUTH, Devon, EX8 1BE.

**Person making Representation:** Loraine Storie

**Representation Accepted:** Representation has been accepted

**Reason:** N/A

**Details:** I strongly object to the above mentioned application. This hotel is situated in a residential area with a private road and is also part of a conservation area. The private road enables access for residents and vehicles required for deliveries or maintenance and is used with caution as there are a number of elderly residents and young families living in the Crescent.

Currently there are a variety of restaurants, hotels and pubs along the beachfront that both visitors and residents enjoy however if one is open for alcohol an additional 3 to 4 hours this will not only set a precedent but will destroy the hard work that Exmouth is currently undertaking to uplift the area.

With the anti social behaviour we have seen recently on our beaches adding extra access to alcohol across the road from the beach can only increase this problem putting even more pressure on our police force.

**Evidence:**

**Suggestion:**

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**Application No:** 051794

**Premises:** Grand Hotel (The)  
Morton Crescent, EXMOUTH, Devon, EX8 1BE.

**Person making Representation:** On behalf of [REDACTED] Residents Mr Andy Rowsell

**Representation Accepted:** Representation has been accepted

**Reason:**

**Details:**

17 April 2021

Dear sirs

The Grand Hotel, Morton Crescent, Exmouth EXB 1BE  
Licensing application

We refer to the application made by Axcel Hospitality (Exmouth) Ltd and wish to raise our objections to this proposal based on the following concerns:-

- o Increased vehicular and pedestrian foot flow and the associated noise disturbance of people arriving at and leaving the premises
- o Impact on the quality of life and emotional well being of local residents - in particular, sleep disturbance.
- o Potential for increased littering in the area
- o Increased crime and disorder - and in particular, anti-social behaviour
- o There is already inadequate parking in the area and non-resident parking this would be exacerbate what is already a problem.

The primary concern would be around noise. Even when the hotel was owned by Shearing's, and the majority of hotel residents were elderly, when music was being played, it could be heard within the flats at Seagull House -word for word at times. However, this wasn't played late into the night. Music being played until 2am or 3am would be heard clearly by residents in Seagull House and cause extreme disturbance.

People being able to drink inside the premises and outside in the garden over a 24 hour period would be likely to lead to a great deal of noise and disturbance to local residents at Morton Crescent. We would therefore question whether an "off premises" licence could be justified.

It would seem reasonable for a hotel to be able to serve alcohol to its guests up to 11pm and to provide entertainment up to a similar time with noise controls in place. However, to effectively turn the hotel into what sounds like a nightclub/ late night pub is not appropriate for this location.

We very much hope that you are able to refuse the application in its current form.

Should you require any clarification or verification relating to the contents of this representation, please contact Andy Rowsell [REDACTED]

Yours faithfully

For and on behalf of the residents of [REDACTED]

**Evidence:**

**Suggestion:**

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**Application No:** 051794

**Premises:** Grand Hotel (The)  
Morton Crescent, EXMOUTH, Devon, EX8 1BE.

**Person making Representation:** EXMOUTH TOWN COUNCIL PLANNING COMMITTEE

**Representation Accepted:** Representation has been withdrawn

**Reason:** after mediation

**Details:**

To clarify, the Committee were concerned over noise issues, the premises is in a residential area and therefore object on the grounds of prevention of public nuisance. It was considered closing at 2am was late and that the residential amenity in the area should be protected. Therefore it was recommended that the closing time should be in line of other existing licences.

Kind Regards  
Rons Boatman  
Planning Administrator/Tourism Officer

From: Rons Boatman [REDACTED]  
Sent: 15 April 2021 10:53  
To: Licensing EDDC <licensing@eastdevon.gov.uk>  
Cc: Exmouth Town Council Clerks [REDACTED]  
Subject: Objection - Premises License Application Axcel Hospitality Ref 051794

Dear Licensing

The Exmouth Town Council Planning Objects to the above new premises license application under licensing objective the preventions of public nuisance.

It was felt that the opening hours should be inline with other similar premises in the area in order to protect residential amenity. The application opening times were compared with the Ocean and The Royal Beacon which close at 01:30. Concern was also raised regarding proposed New Year's Eve opening times until 03:00, members felt this was excessively late, The Royal Beacon closes at midnight and Ocean at 01:30.

Kind Regards  
Rons Boatman  
Planning Administrator/Tourism Officer

**Evidence:**

**Suggestion:**

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**Application No:** 051794

**Premises:** Grand Hotel (The)  
Morton Crescent, EXMOUTH, Devon, EX8 1BE.

**Person making Representation:** Terry Redgers

**Representation Accepted:** Representation has been accepted

**Reason:**

**Details:**

To Mr S Saunders - Licensing Manager

I have this morning received your letter rejecting my letter dated 12 April objecting to increased licensing hours at the Grand Hotel, as not giving enough detail I hope you find below enough detail

1. Prevention of Crime and Disorder

This will inevitably follow at turning out time (2am) as has happened over years in Exmouth town centre from late night drinking places. When a lot of revellers exit at the same time.

2. Public Safety

There have been people accosted in the town by those under the influence of alcohol late at night

3. The Prevention of Public Nuisance

Late night, early hours turn outs of bars/clubs etc. Discharge a lot of people onto the streets some of whom will be worse for wear on alcohol, making a lot of noise at the very least. Those who have been sensible would no doubt organise late night Taxi pick up, this alone will mean extra traffic and noise in the early hours.

4. The Protection of Children from Harm

Where there are Large numbers of people exiting bars/clubs at the same time in the early hours very often squabbles and fights take place, this if witnessed by children awoken from their sleep by the commotion is a bad thing. There are in the immediate vicinity elderly folk living who would be frightened by such noisy activity.

5. Noise pollution

Is a very important thing to consider along with the above. The Crescent is in a conservation and is a residential area, it is inevitable that late night /early hours noise will increase, disturbing residents on a regular basis. I believe there are strict governances on noise levels both from inside premises and outside when people depart.

Residents are already asked when applying for insurance for properties in the Crescent to declare if there are any commercial business nearby that could affect cover and premiums. We would now have to declare that we have a late night /early hours drinking and music venue on our doorstep, which may well also affect property values!

I am just one person, but there is consternation in the area over the possibility of this application being approved. I am aware that there are a lot of people who have received rejection letters, this must give you some clue as to the feelings of our immediate community.

Terry Redgers

**Evidence:**

**Suggestion:**

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**Application No:** 051794

**Premises:** Grand Hotel (The)  
Morton Crescent, EXMOUTH, Devon, EX8 1BE.

**Person making Representation:** Devon & Cornwall Police  
Licensing Department.

**Representation Accepted:** Representation has been accepted

**Reason:** Agreed Position

**Details:** THE PREVENTION OF CRIME AND DISORDER

Alcohol sales in the Ground Floor Public Bar and Lower Ground Floor Dining room, (as shown on the submitted plan), shall cease at 11pm (to non-residents).

The Ground Floor public Bar and Lower ground floor Dining room shall close to non-residents at Midnight.

Alcohol sales in the Lower Ground Floor Function room, (as shown on the submitted plan), shall cease at 11pm unless the area is being used for a pre-booked bona fide function, the booking must be in advance in writing and such document available for inspection at any reasonable time by a representative of a responsible authority.

(I am not seeking any amendments to the New Year's Eve timings as applied for, none of the restrictions I have asked for are to apply to New Year's Eve)

#### DOOR STEWARDS

At any time when alcohol is offered for sale at the premises beyond 11pm, (to non-residents), the DPS will risk assess the need for Door Supervisors depending on the type and size of function planned. Should it be felt that there is a need for Door Supervisors there shall be a minimum of 2 who will be Security Industry Authority (SIA) registered.

The following details for each door supervisor will be contemporaneously entered into a register kept for that purpose:

- (i) Full name
- (ii) SIA licence/badge number, and registration number of any accreditation scheme recognised by the Licensing Authority (including expiry date of that registration or accreditation)
- (iii) The date and time they began their duty
- (iv) The date and time they completed their duty
- (v) The full details of any agency through which they have been allocated to work at the premises if appropriate

The register shall be available for inspection and copying at all reasonable times by an authorised officer of a responsible authority.

The register shall be kept at the premises at all times and be so maintained as to enable an authorised officer to establish the particulars of all door supervisors engaged at the premises during the period of not less than 12 months prior to the request.

#### CCTV

The premises shall install operate and maintain a comprehensive digital colour CCTV within 6 months of the grant of this licence.

All public areas of the licensed premises including entry and exit points will be covered, including any outside areas under the control of the premises licence holder.

The system must record clear images permitting the identification of individuals, and in particular enable facial recognition images (a clear head and shoulder image) of every person entering and leaving in any light condition.

The CCTV system will continually record whilst the premises are open for licensable activities and during all times when customers remain on the premises.

All equipment must have a constant and accurate time and date generation.

All recordings will be stored for a minimum period of 14 days with date and time stamping.

Viewable copies of recordings will be provided on request to the Police or local authority officers as soon as is reasonably practicable and in accordance with the Data Protection Act 2018 (or any replacement legislation) a staff member from the premises who is conversant with the operation of the CCTV system, shall be on the premises at all times when the premises are open. This staff member must be able to provide an authorised officer of a responsible authority, copies of recent CCTV images or data with absolute minimum of delay when requested in accordance with the Data Protection Act 2018 (or any replacement legislation).

The CCTV system will be capable of downloading images to a recognisable viewable format.

There will be security measures in place to ensure the integrity of the system to prevent the tampering with, and deletion of, images.

#### STAFF TRAINING

All staff engaged in licensable activity at the premises will receive training and information in relation to the following:

- i. The Challenge 25 scheme in operation at the premises, including the forms of identification that are acceptable.
- ii. The hours and activities permitted by the premises licence issued under the Licensing Act 2003 and conditions attached to the licence.
- iii. How to complete and maintain the refusal register in operation at the premises (in relation to the sale of alcohol).
- iv. Recognising the signs of drunkenness.



**Application No:** 051794

**Premises:** Grand Hotel (The)  
Morton Crescent, EXMOUTH, Devon, EX8 1BE.

- v. The operating procedures for refusing service to any person who is drunk, under-age or appears to be under-age, or appears to be making a proxy purchase.
- vi. Action to be taken in the event of an emergency, including reporting an incident to the emergency services.

Training shall be recorded in documentary form and shall be regularly refreshed at no greater than 12 month intervals. Training records shall be made available for inspection and copying at reasonable times upon request of an authorised officer of a responsible authority.

Training records will be retained for at least 12 months.

#### PUBLIC SAFETY

All drinks served in the Lower Ground Floor function room shall be served in toughened glasses and with the exception of the sale of a bottle of Wine/Champagne/Mixer no drinks shall be served to customers in a bottle from which it is intended or likely that the customer shall drink.

#### THE PREVENTION OF PUBLIC NUISANCE

The outside area of the premises shall not be used after 11pm

#### THE PROTECTION OF CHILDREN FROM HARM

#### CHALLENGE 25

There will be in place a written age verification policy in relation to the sale or supply of alcohol, which will specify a Challenge 25 proof of age requirement. This means that staff working at the premises must ask individuals who appear to be under 25 years of age, attempting to purchase alcohol, to produce identification. The only acceptable identification documents will be:

- " A photo driving licence
- " A passport
- " An identification card carrying the PASS hologram

Unless such identification is produced the sale of alcohol must be refused.

This policy will include documented steps taken to prevent adults from purchasing alcohol for or on behalf of children under 18.

#### REFUSALS REGISTER

An alcohol sales refusal register shall be kept at the premises and be maintained to include details of all alcohol sales refused. The register will include:

- i. the date and time of refusal
- ii. the reason for refusal
- iii. details of the person refusing the sale
- iv. description of the customer
- v. any other relevant observations.

The refusals register will be made available for inspection and copying on request of an authorised officer of a responsible authority.

All entries must be made within 24 hours of the refusal.

**Evidence:**

**Suggestion:**

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**Application No:** 051794

**Premises:** Grand Hotel (The)  
Morton Crescent, EXMOUTH, Devon, EX8 1BE.

**Person making Representation:** Mandy Collicutt  
[REDACTED]

**Representation Accepted:** Representation has been accepted

**Reason:**

**Details:**

Dear Licence committee  
Ref No. 051794  
Premises Grand Hotel (The), Morton Crescent, Exmouth EX8 1BE  
I wish to raise my concerns about the application for Licence at the the Grand hotel based on the below.

Prevention of public nuisance:  
The Grand Hotel is situated in a densely populated residential area of Morton Crescent, which is part of the Exmouth Town Centre and Seafront Conservation Area. Many of the residents are retired / older people and live in close proximity. There will be unacceptable nuisance caused to residents through late night noise and potential for anti-social behaviour. This will be increased if the license for consumption of alcohol includes both on and off the premises. There is also a lack of bins so there is potential for litter including broken glass.

The impact on the lives of those who live in the vicinity should be a priority when considering a change to the licence.

Regards  
Mandy Collicutt

**Evidence:**

**Suggestion:**

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**Person making Representation:** Joanna Hoar  
[REDACTED]

**Representation Accepted:** Representation has been withdrawn

**Reason:** after mediation

**Details:**

To whom it may concern

As a Resident at 24C Morton Crescent I wish to lodge my objection to the Grand Hotel's application for a late night licence until 2AM.

The area is primarily residential and late night reveling will cause additional noise and disruption for the residents of the area, I am also concerned it may encourage other establishments close by to apply for the same late night /music licence which may result in additional footfall between locations causing noise, disruption and possible damage to property.

Thank you  
Mrs J Hoar

**Evidence:**

**Suggestion:**

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**Application No:** 051794

**Premises:** Grand Hotel (The)  
Morton Crescent, EXMOUTH, Devon, EX8 1BE.

**Person making Representation:** Richard Allinson

**Representation Accepted:** Representation has been accepted

**Reason:**

**Details:**

Dear Sirs

Re: Axcel Hospitality (Exmouth) Ltd relating to The Grand Hotel, Morton Crescent, Exmouth Premises  
Licence Application

Good afternoon

I am writing with regards to the above application and wish to object to the late licence and takeaway food application for the following reasons:-

**Prevention of Public Nuisance**

Morton Crescent is a residential area within a conservation area. Having potentially hundreds of people drinking in the garden areas of the hotel, is surely a recipe for disaster, especially during the summer months?

As shown in the national press and social media, it is clear that drinking and eating takeaways has become a major problem on our beach. If a late licence into the early hours is provided, this surely will increase the littering of our beach, sea and surrounding residential area. I would also like reassurance as to the increase in costs of policing the sea front to ensure things don't get out of hand in the middle of the night in an unlit area as the lights on the front are switched off after midnight causing another Health and Safety concern.

**Prevention of Crime and Disorder AND Public Safety**

Again as above sadly, with alcohol, comes an increase of crime and disorder especially relating to physical attacks. This is concerning for all the residents as our gardens are next door to the venue gardens where this could occur, we are concerned for both the Public Safety and also Protecting Children from Harm should they witness such events.

**Access to and from the Venue**

Our Crescent has a private road with access at the East, West and Central areas. Whilst the carriageway isn't actually owned by the residents, yet the gardens are, each resident maintains the upkeep of the Crescent carriageway. With the increase in both footfall and vehicles in the early hours, what reassurances can be given that someone won't relieve themselves in our gardens or on our cars and more importantly, raise a claim against us in the event of injury?

**Late Night Refreshments (Indoors)**

On the notice - Late night refreshments (Indoors) Mon-Sun 11pm-1am with 24 hours for bona fide guests and residents is concerning. How do you separate a bona fide guest from a resident? Does this mean potentially this licence allows for a 24 hour operation - such as for a hen or stag party to enjoy a full weekend of alcohol maybe?

Please determine what hours a Late Night Refreshments Licence operates under as your website clearly defines this as 24-hours, yet the application reads differently. If this is awarded under what operating hours would this be please?

**Supply of Alcohol (On or off the premises)**

On the notice - Mon-Sun 7am - 1am with 24 hours for bona fide guests and residents, and 7am - 3am on New Years Eve. Again, how do you separate a bona fide guest from a resident? Does this mean potentially this licence allows for a 24-hour operation where the venue including gardens can be used at leisure at anytime (I note food is only allowed indoors but not alcohol) - such as for a hen or stag party to enjoy a full weekend of alcohol maybe?

Please determine what hours a Late Night Refreshments Licence operates under as your website clearly defines this as 24 hours, yet the application reads differently. If this is awarded under what operating hours would this be please?

**Residents**

Whilst I absolutely support the hotels operation with an 11pm/midnight licence and wish them every success, surely these hours are enough, given the locality of the venue within a heavily prominent residential area? If you allow this licence to be granted, surely you are setting a precedent for the Cavendish Hotel and The Grove Inn to apply for an extension to their existing licences, especially if the licence would actually bypass those applied for?

I am especially interested see any plan Inspector Antonia Weeks may have to increase police presence within Exmouth in the early hours, if the licence is approved? As a result I am copying in Exmouth Police. I would also like you to confirm what budget been accounted for this?

Your sincerely

Richard Allinson

CC: exmouth@dc.police.uk

**Evidence:**

**Suggestion:**