

**Recommendations for Cabinet that will resolve in an action being taken:
Housing Review Board 21 January 2021**

Minute 91 Housing Service Plan 2021/22

that Cabinet approve the Housing Service Plan for 2021/22.

Minute 92 Housing Revenue Account budget

that Cabinet recommend the draft revenue capital estimates in the draft Housing Revenue Account to Council.

Minute 96 Social Housing White Paper

that Cabinet approve:

1. the Housing Service start to make preparations for the forthcoming legislation and ensure that its policies and procedures were up to date in respect of tenant safety and tenant involvement,
2. the Housing Service improve its complaints handling processes to improve tenant satisfaction,
3. the Housing Service revisit its systems thinking purposes to ensure it focuses on what matters to tenants and reduce failure demand, and
4. the Housing Service work with tenant representatives to embrace the sentiments and contents of the White Paper.

Minute 97 Your Home Your Wellbeing research report

that Cabinet approve:

1. Where appropriate evidence is used from the research to support housing's decision making and service planning.
2. All teams within housing have access to the advice and expertise of the mental health specialist for supporting East Devon tenants.
3. There is better understanding of the housing needs of those on the Devon Home Choice register and they are supported on their housing journey.
4. The Council continues to invest in our homes and neighbourhoods and ensure repairs and the programme works done to our properties are of a high standard.
5. The Housing Service supports universal credit claimants by helping them to maintain their tenancies and offer budgetary and financial advice where necessary.
6. The Council continue to work with others to provide more housing opportunities and choices for people living in East Devon.
7. The study be used on a wider scale to promote the research with the Council's partners nationally to promote the value of social housing.

Minute 101 Purchase of 51 St Andrews Road, Exmouth

that Cabinet note that pursuant to the delegated authority approved by the Board, Cabinet and Council in January/February 2020 as set out in the body of the report to purchase properties from Right to Buy receipts, the Strategic Lead has approved the purchase of the freehold interest of 51 St Andrews Road (subject to certificate of lawfulness) in conjunction with the Portfolio Holder and the HRB Chair.