

Agenda for Housing Review Board

Thursday, 16th March, 2023, 10.00 am



Members of Housing Review Board

S Dawson, S Clake, R Robinson, S Beer, S Saunders (Vice-Chair), I Hall, H Parr, C Collier, G Pook, B Taylor and S Chamberlain (Chair)

Venue: Council Chamber, Blackdown House, Honiton

Contact: Alethea Thompson;

01395 571653; email athompson@eastdevon.gov.uk

(or group number 01395 517546)

Tuesday, 7 March 2023

East Devon District Council
Blackdown House
Border Road
Heathpark Industrial Estate
Honiton
EX14 1EJ

DX 48808 HONITON

Tel: 01404 515616

www.eastdevon.gov.uk

1 Public speaking

Information on [public speaking](#) is available online

2 Minutes of the previous meeting (Pages 3 - 11)

3 Apologies

4 Declarations of interest

Guidance is available online to Councillors and co-opted members on making [declarations of interest](#)

5 Matters of urgency

Information on [matters of urgency](#) is available online

6 Confidential/exempt item(s)

To agree any items to be dealt with after the public (including the press) have been excluded. There are no items which officers recommend should be dealt with in this way.

7 Housing Review Board forward plan (Pages 12 - 13)

8 Changes to the housing leadership team (Pages 14 - 18)

9 Finance report (Pages 19 - 22)

10 Remit Zero cyclo - Innovate UK application (Pages 23 - 31)

11 Integrated asset management contract - minor works (Pages 32 - 34)

12 Void performance (Pages 35 - 48)

13 Learning from complaints (Pages 49 - 55)

- 14 Tenancy visits (Pages 56 - 87)
- 15 Performance dashboard (Pages 88 - 117)
- 16 HouseMark 2023/24 membership renewal (Pages 118 - 121)
- 17 Self-assessment of Consumer Standards (Pages 122 - 165)
- 18 Annual Housing Review Board report (Pages 166 - 171)

Under the Openness of Local Government Bodies Regulations 2014, any members of the public are now allowed to take photographs, film and audio record the proceedings and report on all public meetings (including on social media). No prior notification is needed but it would be helpful if you could let the democratic services team know you plan to film or record so that any necessary arrangements can be made to provide reasonable facilities for you to report on meetings. This permission does not extend to private meetings or parts of meetings which are not open to the public. You should take all recording and photography equipment with you if a public meeting moves into a session which is not open to the public.

If you are recording the meeting, you are asked to act in a reasonable manner and not disrupt the conduct of meetings for example by using intrusive lighting, flash photography or asking people to repeat statements for the benefit of the recording. You may not make an oral commentary during the meeting. The Chairman has the power to control public recording and/or reporting so it does not disrupt the meeting.

Members of the public exercising their right to speak during Public Question Time will be recorded.

[Decision making and equalities](#)

For a copy of this agenda in large print, please contact the Democratic Services Team on 01395 517546