

Recommendations for Cabinet that will resolve in an action being taken:

Housing Review Board on 20 June 2019

Minute 11 Housing Revenue Account Year End 2018/19 position

RECOMMENDED by the Housing Review Board:

that Cabinet agree the recommendation within the narrative report from the Strategic Lead Finance to add the in-year surpluses to the earmarked reserve for fire related building works.

Minute 13 Tenancy policy update

RECOMMENDED by the Housing Review Board:

that Cabinet approve the updated tenancy policy.

Minute 14 Social housing regulator consumer standards

RECOMMENDED by the Housing Review Board:

that Cabinet agree to a self-assessment audit against the Regulator of Social Housing's consumer standards applicable to local authority social landlords.

Minute 15 Homes legislation

RECOMMENDED by the Housing Review Board:

that Cabinet approve that the Housing Service ensures that the properties in the Council's portfolio comply with the Homes (Fitness for Human Habitation) Act 2018.

Minute 16 Housing complaints

RECOMMENDED by the Housing Review Board:

that Cabinet approve that:

1. the housing leadership team re-iterate the importance of outstanding customer care, considering additional training and awareness of opportunities where appropriate.
2. the Property and Asset Manager reviews processes to ensure the repairs team are always providing timely responses to issues reported to them.
3. the Landlord Services Manager reviews processes to ensure appropriate communication and response from officers is given when dealing with complaints regarding antisocial behaviour and noise.